

Oracle® Banking Credit Facilities Process Management Collateral Review User Guide



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The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Oracle Banking Credit Facilities Process Management User Guide

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1

Preface

About this Guide

A brief introduction to the Collateral Review User Guide.

This guide helps you get familiar with the Collateral Review process in OBCFPM to review customer collaterals on a periodic basis.

Audience

Audience of Collateral Review User Guide.

This guide is intended for the Credit Officer responsible for valuating existing customer collaterals on a periodic basis.

2

Introduction

About Collateral Review Process

A brief introduction to the Collateral Review process.

As part of Credit Portfolio management, the banks undertake periodic / Event Triggered Review of collateral of its customers. This ensures that the bank can control and mitigate the inherent credit risk involved in collateral management.

The Collateral Review process can be triggered manually by the Credit Officer as well as automatically by the back office system (OBELCM). The various activities performed in the Collateral Review process are:

- Capturing application details
- Uploading related Mandatory and Non Mandatory documents
- Verifying documents and capture collateral details
- Capturing Internal/External Legal Opinion
- Performing Risk Evaluation
- Performing Internal/External Valuation of Collateral
- Performing Field Investigation
- Generating Collateral Agreement
- Receiving customer acceptance of Collateral Agreement
- Collateral Safekeeping

The flow chart illustrating various stages in the Collateral Review process is provided below for reference.

3

Data Enrichment

Data Enrichment

Detailed information about the Data Enrichment stage in the Collateral Review process.

In this stage, the Credit Officer can capture collateral details such as basic information, information specific to collateral type, and insurance details, upload collateral documents, and manage Covenants for the collateral.

The data segments available in the Data Enrichment stage are:

- Review Initiation
- Collateral Type (Property)
- Linked Customers
- Comments

Review Initiation

Information on the Review Initiation data segment in Data Enrichment stage.

This data segment allows to add the review details and basic information about the collateral as a part of review initiation.

Upon clicking **Initiate Review** in the **Review Initiation** screen, the **Enrichment - Review Initiation** screen is displayed.

Figure 3-1 Enrichment - Review Initiation

1. Provide all the details in the **Enrichment - Review Initiation** screen.
For field level information, refer the following tables.

Table 3-1 Enrichment - Review Initiation - Field Description

Field	Description
Review Date	Specify the date on which the Collateral Review process is initiated.
Reason for Review	Specify the reason for initiating Collateral Review process.

Table 3-2 Enrichment - Review Initiation - Customer Details - Field Description

Field	Description
Customer ID	The system displays the Customer ID linked to the selected collateral.
Customer Name	The system displays the Customer Name linked to the selected collateral.

Table 3-3 Enrichment - Review Initiation - Collateral Details - Field Description

Field	Description
Collateral Type	Type of the selected collateral is displayed.
Agreed Collateral Value	Collateral value agreed at the time of perfection is displayed.
Purpose of Collateral	Purpose of Collateral mentioned at the time of collateral perfection is displayed.
Collateral Description	Description maintained for the collateral in the Perfection process is displayed.
Seniority of Charge	Seniority of Charge specified at the time of perfection is displayed.
Collateral Start and End Date	Collateral Start and End Date specified at the time of perfection is displayed.
Ownership Type	Ownership Type specified at the time of perfection is displayed.
Is Sharable Across Customers?	This flag if enabled indicates that the collateral is sharable across customers.
Applicable Business	This indicates Applicable Business for the collateral.
Bank Value	Bank value of the collateral is displayed.
Market Value	Market Value of the collateral is displayed.
Bank Haircut	This indicates Bank Haircut for the collateral category.
Category Haircut	This indicates market haircut for the collateral category.
Exposure Type	Exposure Type specified at the time of perfection is displayed.

 **Note:**

You can modify collateral details in the **Enrichment - Review Initiation** screen, if the fields are configured as editable in Business Process maintenance.

2. After capturing all the details, click **Next**.

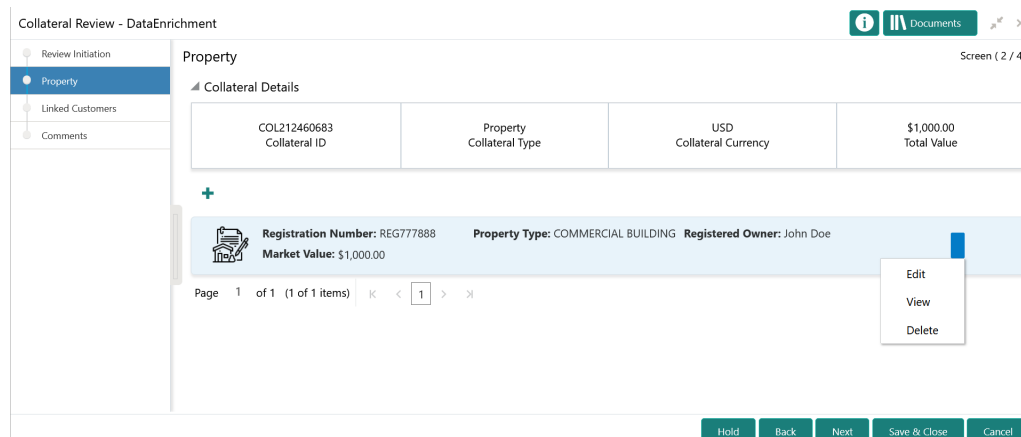
Property

Information on the Property data segment in Data Enrichment stage.

This data segment allows to modify collateral details added in the perfection process, and manage insurance details, covenants, and documents for the collateral.

Upon clicking **Next** in the **Enrichment - Review Initiation** screen, the Collateral Type data segment is displayed based on the collateral selected for review.

Figure 3-2 Enrichment - Property



To modify the collateral details, click the action icon in the collateral record and select **Edit**.

The **Enrichment - Configure - Property** screen is displayed.

Figure 3-3 Enrichment - Configure - Property

Configure

Property

Property

Property ID: PROP1234

Description: Commercial Building

Land registry:

Flood Zone:

Seismic Zone Type: Select

Restricted Property:

Property Status: Rented

Registration Date: Apr 11, 2018

Property Type: COMMERCIAL BUILDING

Property Purpose: Personal

Purchase Date: Apr 4, 2018

Flood Zone Type: Select

Income Producing:

Under Construction:

Wall Material: Asbestos

Property Value: USD \$1,000.00

Property Category: Individual

Registered Owner: John Doe

Zone Classification: Select

Seismic Zone:

Environment Assessment Required:

Nature Of Property: Fee Simple

Roof Type: Asphalt Shingles

Adverse Comments:

Property Location

Currency Details

Property Dimension

Property Valuation Details

Property Contact Details

Back Next

Adding Property Details

Procedure to add/modify property details.

1. Provide/modify the property details about property in the **Enrichment - Configure - Property** screen.

For field level information, refer the following tables.

Table 3-4 Configure - Property - Field Description

Field	Description
Property ID	Specify the Property ID .

Table 3-4 (Cont.) Configure - Property - Field Description

Field	Description
Property Type	Select the Property Type from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> Residential Building Residential Plot
Property Category	Select the Property Category from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> Individual Corporate
Description	Provide a brief description about the property.
Property Purpose	Select the purpose of the property from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> Personal Commercial
Registered Owner	Specify the name of Registered Owner of the property.
Land Registry	Specify the property Land Registry details.
Purchase Date	Specify the date on which the property was purchased.
Zone Classification	Select the Zone Classification from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> EARTH QUAKE ZONE FLOOD ZONE NORMAL
Flood Zone	Enable this flag, if the property is in flood zone.
Flood Zone Type	Select the Flood Zone Type from the drop down list, if the Flood Zone flag is enabled. The options available include but are not limited to: <ul style="list-style-type: none"> Zone1 Zone2 Zone3a Zone3b
Seismic Zone	Enable this flag, if the property is in seismic zone.
Seismic Zone Type	Select the Seismic Zone Type from the drop down list, if the Seismic Zone flag is enabled. The options available include but are not limited to: <ul style="list-style-type: none"> Low Damage Risk Moderate Damage Risk High Damage Risk Highest Damage Risk
Income Producing	Enable this flag, if the property is producing income through rent or lease.

Table 3-4 (Cont.) Configure - Property - Field Description

Field	Description
Environment Assessment Required	Enable this flag, if environment assessment is required for the property.
Restricted Property	Enable this flag, if the property is restricted by government authorities.
Under Construction	Enable this flag, if the property is under construction.
Nature of Property	Select the Nature of Property from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none">• Fee Simple• Leasehold
Property Status	Select the Property Status from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none">• Rented• Leased• Self Owned
Wall Material	Select the property Wall Material from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none">• Asbestos• Bamboo• Brick Veneer• Clay• Concrete• Double Brick• Mud Brick• Polystyrene• Steel• Stone• Timber• Others

Table 3-4 (Cont.) Configure - Property - Field Description

Field	Description
Roof Type	Select the property Roof Type from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> • Asphalt Shingles • Bamboo • Metal • Bricks • Built-Up Roof • Clay • Concrete Tiles • Mud • Rubber Slate • Slate • Solar Tiles • Solid Wood • Stone Coated Steel • Thatched • Copper • Others
Registration Date	Specify the date on which the property is registered.
Property Value	Select a currency and specify the value of property.
Adverse Comments	Capture Adverse Comments about the property, if any.

Figure 3-4 Configure - Property Location

Table 3-5 Configure - Property Location - Field Description

Field	Description
Registration Number	Specify the property Registration Number .
House/Building	Specify the House/Building name.

Table 3-5 (Cont.) Configure - Property Location - Field Description

Field	Description
Street	Specify the Street in which the property is located.
Locality	Specify the Locality of the property.
Landmark	Specify the Landmark for the property.
Area	Specify the Area in which the property is located.
City	Specify the City in which the property is located.
State	Specify the State in which the property is located.
Zip-Code	Specify the Zip-Code of the property area.
Country	Specify the Country in which the property is located.

Figure 3-5 Configure - Property - Currency Details

▲ Currency Details

Currency	Amount in Collateral Currency
	INR0.00

Table 3-6 Configure - Property - Currency Details - Field Description

Field	Description
Currency	The system displays the collateral Currency in this field.
Amount in Collateral Currency	Property Value is displayed in collateral currency in case the property value is not specified in collateral currency.

Figure 3-6 Configure - Property - Property Dimension

▲ Property Dimension

Number of Rooms 3	Property Units Square Meter	Property Size \$1,006.00
Area Of Land 10,000	Number Of Stories 5	
Number Of Garages 1	Total Dimension Length 30	Total Dimension Width 30
Dimension Details Floor Number 3	Dimension Length 60	Dimension Width 60

+
No items to display.

Table 3-7 Configure - Property Dimension - Field Description

Field	Description
Number of Rooms	Specify the Number of Rooms available in the property.
Property Units	Select the unit in which property is measured. The options available include but are not limited to <ul style="list-style-type: none"> • Square Meter • Square Yard • Hectare • Acre
Property Size	Specify the Property Size in selected unit.
Area of Land	Specify the total Area of Land in which the property is constructed.
Number of Stories	Specify the Number of Stories available in the property.
Number of Garages	Specify the Number of Garages available in the property.
Total Dimension Length	Specify the total length of the property.
Total Dimension Width	Specify the total width of the property.
Floor Number	Specify the Floor Number of the property, in case the property is in shared building.
Dimension Length	Specify the length of the carpet area of property.
Dimension Width	Specify the width of the carpet area of property.

After adding the property dimension details, click + the add icon. The dimension details are added and displayed as shown below.

Figure 3-7 Configure - Property Dimension - Added

The screenshot displays the 'Property Dimension' configuration interface. It features a grid of input fields for various property details:

- Number of Rooms:** 3
- Property Units:** Square Meter
- Property Size:** \$1,006.00
- Area Of Land:** 10,000
- Number Of Stories:** 5
- Number Of Garages:** 1
- Total Dimension Length:** 30
- Total Dimension Width:** 30
- Dimension Details:**
 - Floor Number:** 3
 - Dimension Length:** 60
 - Dimension Width:** 60

Below the grid, a summary card for an added dimension is shown, marked with a 'NEW' icon. The card displays: **Floor Number: 3**, **Dimension Length: 60**, and **Dimension Width: 60**. A context menu is open over the card, showing options: **Edit**, **View**, and **Delete**.

At the bottom of the interface, there are expandable sections for **Property Valuation Details** and **Property Contact Details**.

You can **Edit**, **View**, or **Delete** the property dimension details by clicking the action icon in the record and selecting the required option.

Figure 3-8 Configure - Property Valuation Details

Property Valuation Details

Valuation Date: Feb 1, 2020

Valuation Source: Field Valuation

Valuation Amount: \$500,000.00

Other Lenders Charge Amount: \$20,000.00

Table 3-8 Configure - Property Valuation Details - Field Description

Field	Description
Valuation Date	Specify the date on which the property is valued.
Valuation Source	Specify the property valuation source. For example, Public Institutions and Real Estate Agents
Valuation Amount	Specify the property Valuation Amount .
Other Lenders Charge Amount	Specify the Other Lenders Charge Amount in case the property is backing up the facility borrowed from other lenders.

Figure 3-9 Configure - Property Contact Details

Property Contact Details

Contact Person: Owner

First Name: David

Last Name: John

Mobile: 9876543210

Work Phone:

Home Phone:

Email ID: david@xyz.com

+
No items to display.

Table 3-9 Configure - Property Contact Details - Field Description

Field	Description
Contact Person	Select the Contact Person from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> • Tenant • Builder • Real Estate Vendor • Owner • Others
First Name	Specify the First Name of the contact person in the property.
Last Name	Specify the Last Name of the contact person in the property.
Mobile	Specify the mobile number of the contact person in the property.
Work Phone	Specify the work phone number of the contact person in the property.
Home Phone	Specify the home phone number of the contact person in the property.
Email ID	Specify the Email ID of the contact person in the property.

Figure 3-10 Configure - Property - Residential Status

Residential Status

Primary Residence *

Occupancy * Owner Occupied

Table 3-10 Configure - Property - Residential Status - Field Description

Field	Description
Primary Residence	Enable this flag if the property is the customer's primary residence.
Occupancy	Select the Occupancy from the drop down list.

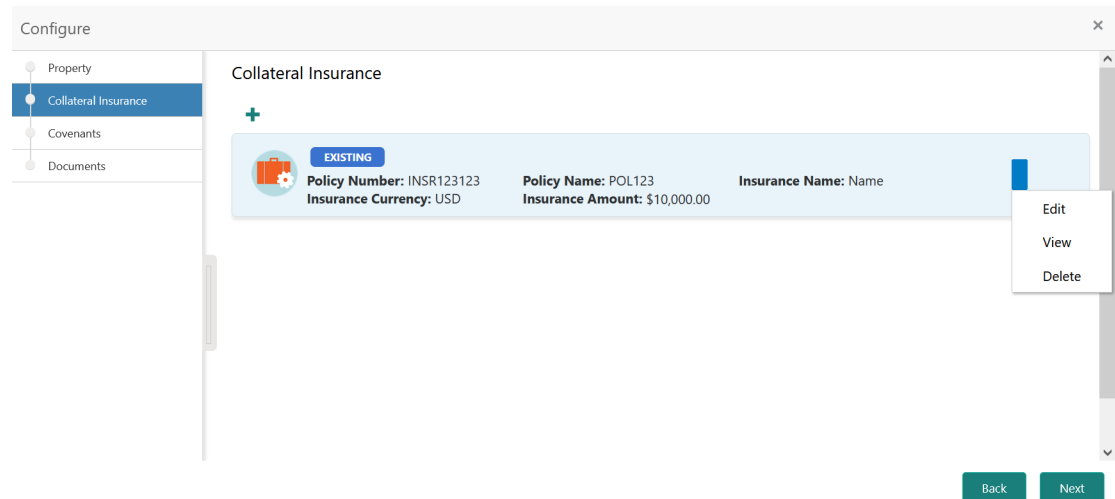
2. After adding/modifying the property details, click **Next**.

The **Enrichment - Configure - Collateral Insurance** screen is displayed.

Managing Collateral Insurance Details

Procedure to add, edit, view and delete collateral insurance details.

Figure 3-11 Enrichment - Configure - Collateral Insurance



1. To add insurance details, click + the add icon.
The following window is displayed.

Figure 3-12 Collateral Details

Collateral Details
✕

Insurance Basic Details

Policy Number * <input type="text" value="45678043667"/>	Policy Name * <input type="text" value="Contract Policy"/>	Insurance Provider * <input type="text" value="First Bank"/>
Insurance Name <input type="text" value="Contract Insurance"/>	Insurance Type <input type="text" value="Asset Insurance"/>	Policy Status <input type="text" value="Inforced"/>
Insurance Currency * <input type="text" value="INR"/>	Insurance Amount * <input type="text" value="₹100,000.00"/>	Start Date * <input type="text" value="May 1, 2020"/>
End Date * <input type="text" value="May 1, 2021"/>	Grace Days <input type="text" value="10"/>	Notice Days <input type="text" value="10"/>
Policy Assigned To Bank <input type="text" value="Yes"/>		

Insurance Premium Details

Premium Currency * <input type="text" value="INR"/>	Premium Amount * <input type="text" value="₹9,000.00"/>	Premium Frequency <input type="text" value="Monthly"/>
Premium End Date * <input type="text" value="May 1, 2021"/>		

Remarks

- Specify all the details in the **Insurance Details** screen.

For field level information, refer the following tables.

Table 3-11 Insurance Basic Details - Field Description

Fields/ Icons	Description
Policy Number	Specify the insurance Policy Number .
Policy Name	Specify the insurance Policy Name .
Insurance Provider	Specify the name of Insurance Provider .
Insurance Name	Specify the name of insurance.
Insurance Type	Select the Insurance Type from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> Asset Insurance Life Insurance Corporate Insurance Borrower Insurance
Policy Status	Select the Policy Status from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> Inforced Lapsed Paidup
Insurance Amount	Specify the Insurance Amount in selected insurance currency.
Start Date	Click the calendar icon and select the insurance Start Date .
End Date	Click the calendar icon and select the insurance End Date .
Grace Days	Specify the Grace Days for making insurance premium payment.

Table 3-11 (Cont.) Insurance Basic Details - Field Description

Fields/ Icons	Description
Notice Days	Specify the Notice Days for insurance premium payment.
Policy Assigned To Bank	Specify if the policy is assigned to your bank by selecting required option from the Policy Assigned To Bank drop down list.

Table 3-12 Collateral Details - Insurance Premium Details - Field Description

Fields/ Icons	Description
Premium Currency	Click the search icon in the Premium Currency field and select the currency in which insurance premium is paid.
Premium Amount	Specify the Premium Amount in selected premium currency.
Premium Frequency	Select the Premium Frequency from the drop down list.
Premium End Date.	Click the calendar icon and select the Premium End Date.
Remarks	Type Remarks about the insurance, if any.

3. Click **Add**. The insurance details are added and displayed in the **Enrichment - Configure - Collateral Insurance** screen.

You can **Edit**, **View**, or **Delete** the insurance record by clicking on the action icon and selecting the required option.

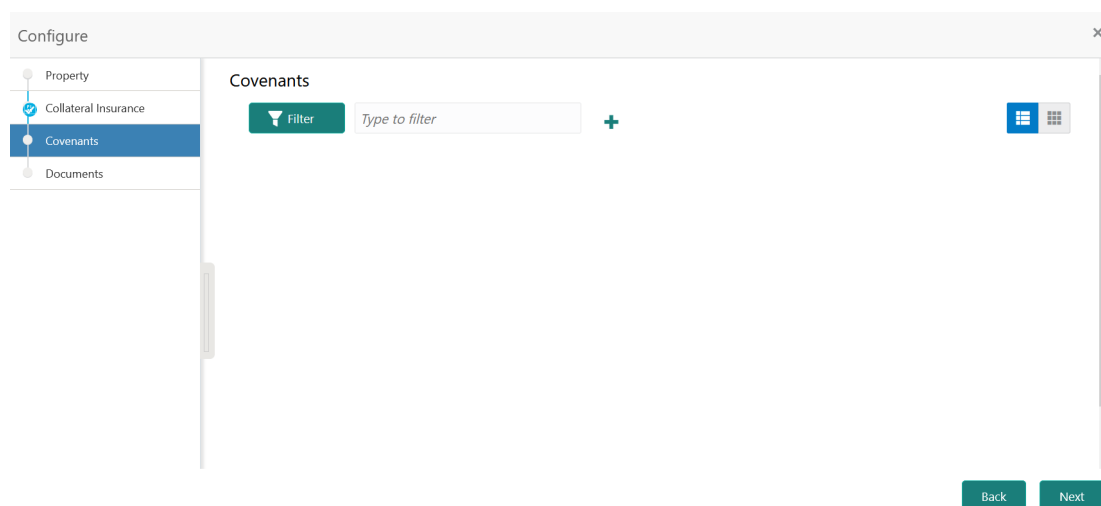
4. After performing necessary actions, click **Next** in the **Enrichment - Configure - Collateral Insurance** screen.

The **Enrichment - Configure - Covenants** screen is displayed.

Managing Covenants

Procedure to Add, Edit, and Delete covenants for the collateral.

Figure 3-13 Enrichment - Configure - Covenants



- To add new covenant, click the add icon.
The **Covenant Details** window is displayed.

Figure 3-14 Covenant Details

- To link existing covenant, click the search icon and select the **Covenant Code**.
The covenant codes maintained in the **Covenant Maintenance** screen are displayed in LOV.
Upon selecting the **Covenant Code**, **Covenant name**, **Covenant description** and **Classification type** are defaulted.
- To create new covenant, click the **Click to add new covenant** link and specify all the details.

For field level information, refer the following tables.

Table 3-13 Covenant Details - Field Description

Field	Description
Covenant code	Specify a unique code for the covenant to be created.
Covenant name	Specify a name for the covenant to be created.
Covenant description	Provide a brief description about the covenant.
Classification type	Specify the covenant Classification Type as Internal and External.

Figure 3-15 Covenant Details - Covenant Details

Table 3-14 Covenant Details - Covenant Details - Field Description

Field	Description
Covenant type	Select the Covenant Type . The following options are available in the drop down list: <ul style="list-style-type: none"> Financial Non-Financial In case of linking existing covenant, you cannot modify the Covenant Type .
Covenant Sub Type	Select the Covenant Sub Type from the drop down list. In case of linking existing covenant, you cannot modify the Covenant Sub Type .
Notice Days	Specify the number of days before which the covenant tracking task has to be created.
Revision Frequency	Select the frequency for reviewing the covenant, such as Quarterly, Monthly, Semi Annual, and Annual.
Revision Days	Specify the number of days in which the covenant must be reviewed.
Start Date	Specify the date on which the covenant becomes effective.
End Date	Specify the date on which the covenant expires.
Maximum Defer Days	Specify the number of days for which the covenant can be deferred.

Figure 3-16 Covenant Details - Monitoring Information Details

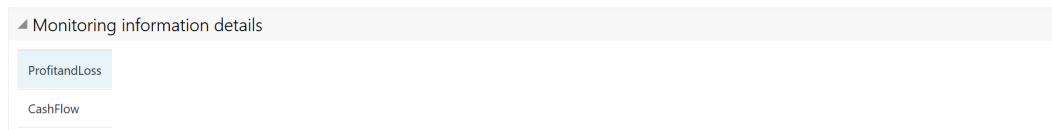


Table 3-15 Covenant Details - Monitoring Information Details - Field Description

Field Description
Select the monitoring information. Monitoring information maintained in the Monitoring Information Maintenance module are displayed in the LOV.

Figure 3-17 Covenant Details - Formula Details

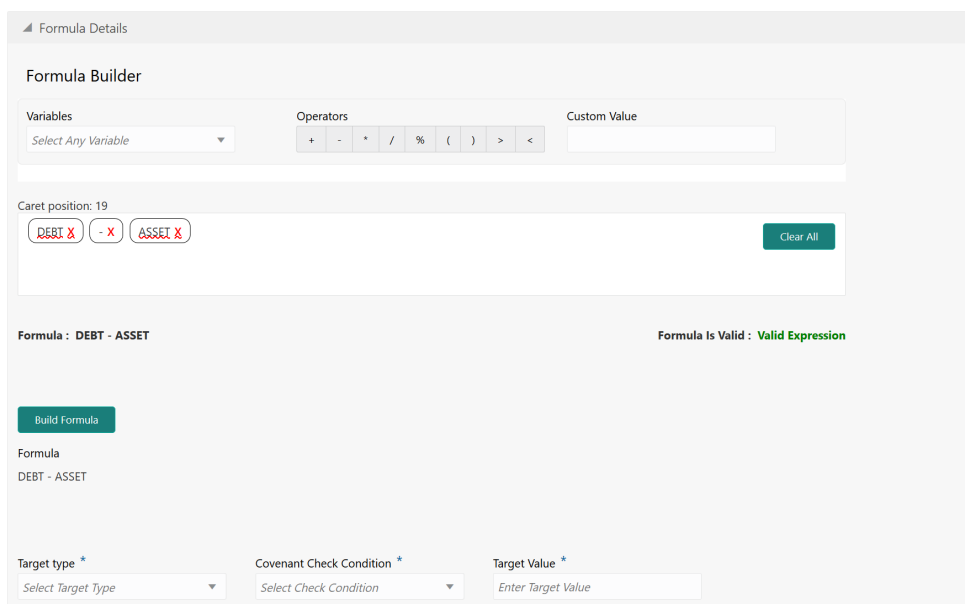


Table 3-16 Covenant Details - Formula Details - Field Description

Field	Description
Variable	Select a Variable from the drop down list. The options available are <ul style="list-style-type: none"> • Debt • Asset • Debt Ratio • Asset Ratio
Operators	Select the required operator from the available Operators .
Custom Value	Provide a Custom Value for building formula, if required. You can also select another Variable.
Build Formula	Click Build Formula . The formula is built and displayed below the formula box. The system also displays whether the formula is valid expression or invalid expression below the formula box. You must change the formula in case it is invalid expression.
Target Type	Select the Target Type from the drop down list. The options available are: <ul style="list-style-type: none"> • Value • Percentage • Ratio
Covenant Check Condition	Select the Covenant Check Condition from the drop down list. The options available are: Greater than, Greater than or equal to, Between, Less than or equal to, Equal to, and Less than.

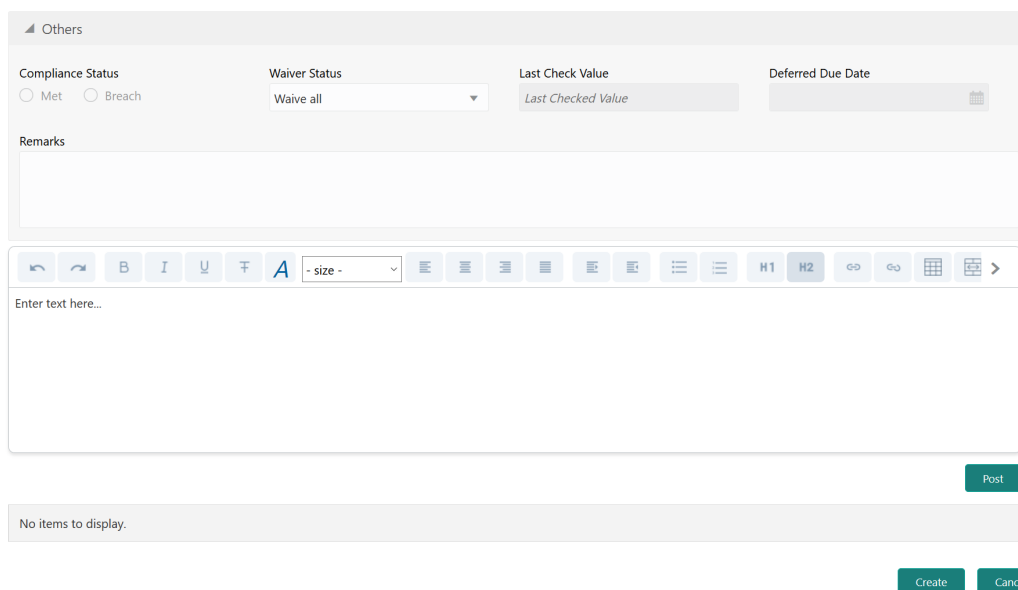
Table 3-16 (Cont.) Covenant Details - Formula Details - Field Description

Field	Description
Target Value	Specify the Target Value.
Target Value 1, Target Value 2	If Between is selected as the Covenant Check Condition , Target Value 1 and Target Value 2 fields appear. You need to specify the range of target values.

 **Note:**

You can use any number of variables and operators to build the formula based on your requirement.

The system periodically derives the built formula with the values obtained from customer / customer prospect's financial documents and validate it against the set target values based on covenant check condition.

Figure 3-18 Covenant Details - Others


The screenshot displays the 'Others' section of the Covenant Details interface. It includes the following elements:

- Compliance Status:** Radio buttons for 'Met' and 'Breach'.
- Waiver Status:** A dropdown menu currently set to 'Waive all'.
- Last Check Value:** A text field containing 'Last Checked Value'.
- Deferred Due Date:** A date picker field.
- Remarks:** A large text area with a rich text editor toolbar above it, including options for bold, italic, underline, text color, font size, and alignment.
- Post:** A green button located at the bottom right of the Remarks section.
- No items to display:** A message box below the Remarks section.
- Create and Cancel:** Green buttons at the bottom right of the entire form.

Table 3-17 Covenant Details - Others - Field Description

Field	Description
Compliance Status	Select the current covenant Compliance Status of the party / collateral. The options available are: <ul style="list-style-type: none"> • Met • Breach

Table 3-17 (Cont.) Covenant Details - Others - Field Description

Field	Description
Waiver Status	Select the Waiver Status from the drop down list. The options available are: <ul style="list-style-type: none"> • Waive • Waive all
Last Check Value	Specify the target value observed during the last covenant check.
Deferred Due Date	Specify the Deferred Due Date . The covenant review can be postponed till the mentioned date.
Remarks	Capture overall Remarks for the covenant.

4. Click **Create**.

Covenant details are added and displayed in the **Enrichment - Configure - Covenants** screen.

5. To edit the added covenant, select the covenant record and click the **Edit** icon.

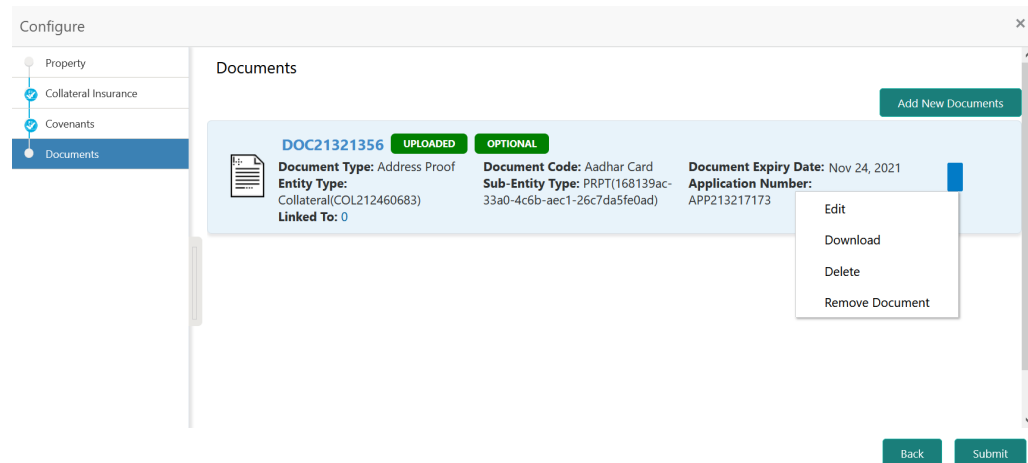
6. To delete the added covenant, select the covenant record and click the **Delete** icon.

7. After performing necessary actions in the **Enrichment - Configure - Covenants** screen, click **Next**.

The **Enrichment - Configure - Documents** screen is displayed.

Managing Collateral Documents

Procedure to Edit, Download, Delete, and Remove documents.

Figure 3-19 Enrichment - Configure - Documents

1. To upload new documents, click **Add New Documents**.

The **Document Upload** screen is displayed.

Figure 3-20 Document Upload

Document

Document Type *	Document Type Description	Document Code *	Document Code Description
ADDRESDOC	Address Proof	COLAGRDOC	Legal Aggrement Document
Document Expiry Date	Remarks	Drop files here or click to select	
Dec 31, 2021			
		Selected Files	
		[]	

- Provide all the details for adding document.

For field level information, refer the below table.

Table 3-18 Document Upload - Field Description

Field	Description
Document Type	Search and select the type of document to be uploaded.
Document Type Description	Description maintained for the selected Document Type is displayed.
Document Code	Search and select the Document Code from the list of document codes maintained in the system.
Document Code Description	Description maintained for the selected Document Code is displayed.
Document Expiry Date	Specify the date till which the document to be uploaded is valid.
Remarks	Capture Remarks for the document, if any.
Drop files here or click to select	In this section, drag and drop the documents or click and select the documents. Selected files are displayed at the bottom.

- Click **Upload**.

The document is uploaded and displayed in **Enrichment - Configure - Documents** screen.

- To modify the document details, click the action icon in document record and select **Edit**.
- To download the uploaded document, click the action icon in document record and select **Download**.
- To delete the document record, click the action icon in record and select **Delete**.
- To remove the uploaded document, click the action icon in document record and select **Remove Document**.

- After performing necessary actions in the **Enrichment - Configure - Documents** screen, click **Submit**.

Substitution Linkages

Information on the Substitution Linkages data segment in the Data Enrichment stage.

This data segment displays the following details for the selected collateral.

- **Linked Facilities** - Existing and proposed facilities - collateral linkage
- **Linked Collateral Pool** - Existing and proposed collateral - collateral pool linkage
- **Utilization Details** - Existing utilization from the linked collateral amount

Upon clicking **Next** in the **Enrichment - Property** screen, the Substitution Linkages data segment is displayed.

Figure 3-21 Enrichment - Substitution Linkages

Existing Linkages Details						
Collateral Code	Collateral Currency	Line Code	Line Serial	Line Currency	Linked Percentage	Linked Amount
ROADROLLER	USD	12.12		USD	23	\$23,423,434.34

Proposed Linkage Details						
Collateral Code	Collateral Currency	Line Code	Line Serial	Line Currency	Linked Percentage	Linked Amount
ROLLER	USD	12.12		USD	23	\$23,423,434.34

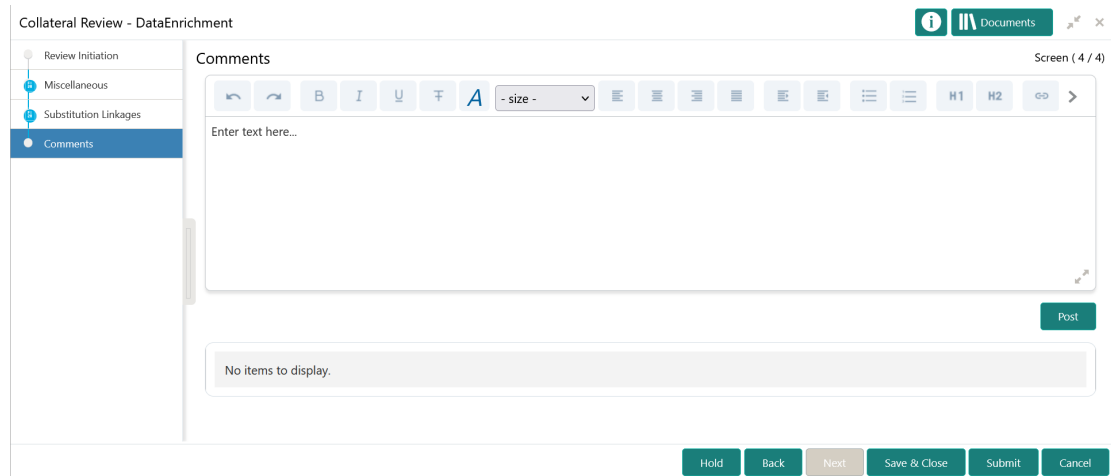
- View the **Linked Facilities**, **Linked Collateral Pool**, and **Utilization details** by navigating to the corresponding tabs.
- Click **Next**.

Comments

Information on the Comments data segment in the Data Enrichment stage.

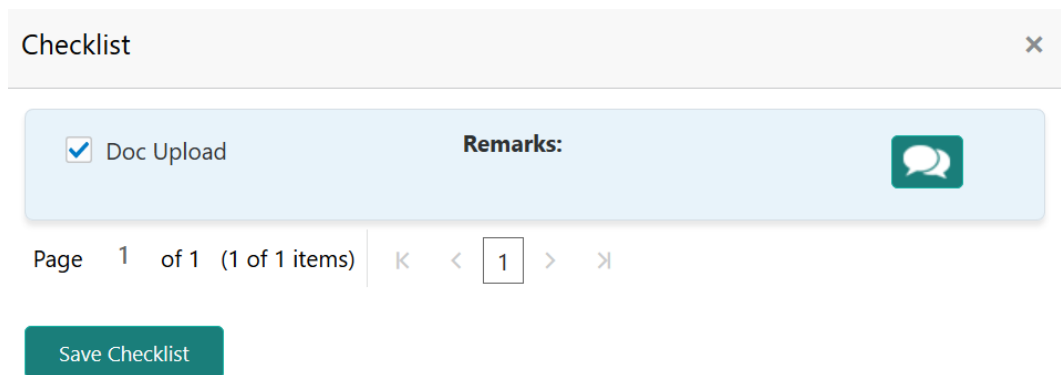
The Comments data segment allows you to post your overall comments for the Data Enrichment stage. Posting comments helps the user of next stage to better understand the application.

Figure 3-22 Enrichment - Comments



1. Type your comments for the Data Enrichment stage in the **Comments** text box.
2. Click **Post**.
Comments are posted below the **Comments** text box.
3. To submit the Data Enrichment task to next stage, click **Submit**.
The **Checklist** window is displayed.

Figure 3-23 Enrichment - Checklist



* Outcome PROCEED ▼

Submit

 **Note:**

Checklist can be configured for each stage of a process in Business Process Maintenance screen. Refer **Credit Facilities Process Maintenance User Guide** for more information.

4. Manually verify all the checklist and enable the corresponding check box.
5. Select the **Outcome** as **PROCEED** and click **Submit**.
The application is moved to the next stage.

4

External Check

External Check

Detailed information about the External Check stage in Collateral Review process.

In this stage, the Credit Officer verifies if the collateral submitted by the customer has an existing charge in the external system and captures the external check details.

External systems are maintained by the external agencies like CERSAI of India and Land Registry of UK to store the data of mortgage registrations. The lenders inquire these external systems online to check if there is an existing charge on a property.

The following data segments are available in the External Check stage:

- Summary
- External Check
- Comments

Summary

Information on the Summary data segment in External Check stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status

Note:

The Configured Stage Status is updated based on the status of parallel tasks generated in the system.

1. To launch the **External Check - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The Free Tasks screen is displayed.

Figure 4-1 Free Tasks

The screenshot shows the Oracle Free Tasks interface. On the left is a navigation menu with options like Dashboard, Party Services, Policy, Rule, Security Management, Task Management, Tasks, Business Process Maintenance, Completed Tasks, Free tasks, Hold Tasks, My Tasks, Search, Supervisor Tasks, and Transaction Facilitors. The main area displays a table of tasks. The table has the following columns: Action, Priority, Process Name, Process Reference Number, Application Number, Stage, and Application Date. The tasks listed include various collateral review and perfection processes with different priorities (Low, Medium, High) and stages (Initiation, Enrichment, Manual Retry). At the bottom, there is a pagination control showing 'Page 1 of 850 (1 - 20 of 17000 items)'.

2. Click **Acquire & Edit** in the required External Check task.
The **External Check - Summary** screen is displayed.

Figure 4-2 External Check - Summary

The screenshot shows the 'Collateral Review - ExternalCheck' summary screen. The left sidebar contains 'Summary', 'External Check', and 'Comments'. The main content area is titled 'Summary' and shows details for a specific collateral review. Key information includes: Customer ID (000002181), Application ID (APP213217173), Current Status (FieldInvestigation Completed), Documents (0), Collateral Type (Property), Collateral Category (PRPT), and Ownership Type (Joint). The 'Basic Information' section shows 'COL212460683' with a description and collateral details: USD currency, \$100,000.00 value, hypothecation charge type, and available from 2021-09-01 to 2022-09-29. The 'Property' section shows 1 collateral with a value of \$1K. The 'Linked Facilities Details' section features a pie chart showing 77% Unlinked (green) and 23% ROADROLL (blue). The 'Ownership' section indicates 'No data to display'. The 'Seniority of charge' section shows 1 position. The 'Covenants' section shows 0 proposed, with 0 complied and 0 breached. The 'Insurance' section shows 2 active insurance policies with a total amount of USD 12,500.00. The 'Configured Stage Status' section shows: Risk Evaluation (In Progress), Internal Legal Opinion (Not applicable), External Legal Opinion (In Progress), External Valuation (Completed), External Check (Completed), and Field Investigation (In Progress). At the bottom, there are buttons for 'Audit', 'Hold', 'Back', 'Next', 'Save & Close', and 'Cancel'.

3. View the Collateral Summary and click **Next**.

External Check

Procedure to add external check details.

Upon clicking **Next** in the **External Check - Collateral Summary** screen, the External Check data segment is displayed.

Figure 4-3 External Check

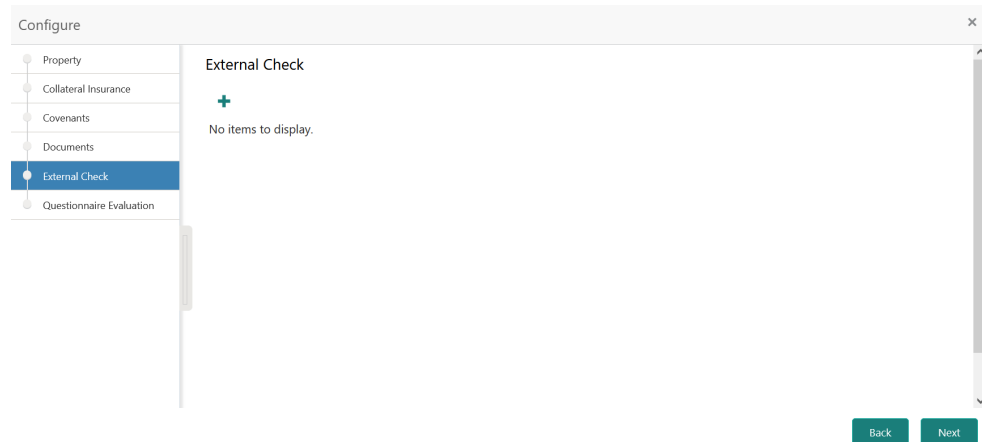
To capture the external check details for the collateral:

1. Click the action icon in the collateral record and select **Edit**.
The **External Check - Configure - Collateral Type** screen is displayed.

Figure 4-4 External Check - Configure - Collateral Type

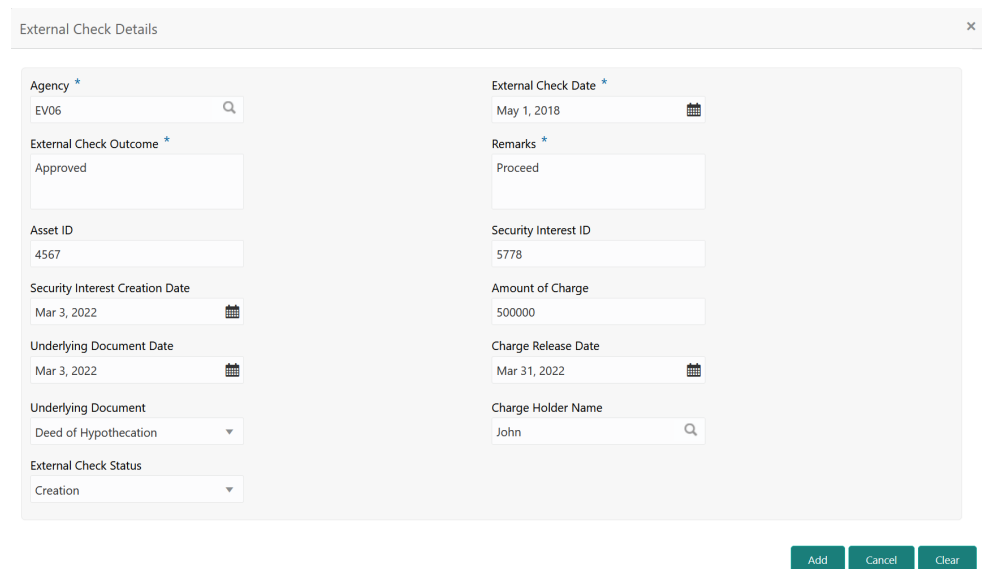
2. Click **Next** and navigate to the **External Check** menu.

Figure 4-5 External Check - Configure - External Check



3. Click the add icon in the **External Check - Configure - External Check** screen. The **External Check Details** window is displayed.

Figure 4-6 External Check Details



4. Capture the external check details in the above screen. For field level explanation, refer the below table.

Table 4-1 External Check Details - Field Description

Field	Description
Agency	Select the Agency from which the collateral registration details are obtained.
External Check Date	Specify the date on which the External Check is carried out.
External Check Outcome	Specify the External Check Outcome .

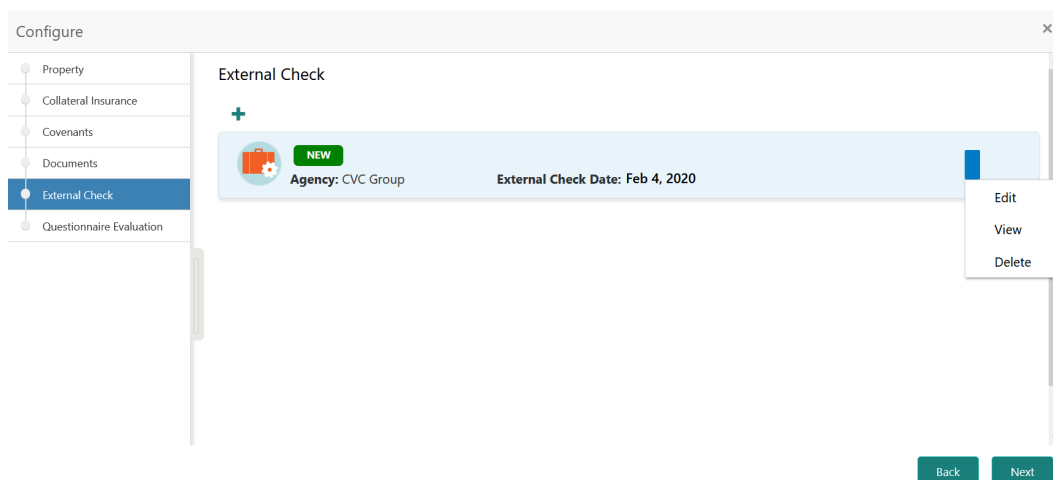
Table 4-1 (Cont.) External Check Details - Field Description

Field	Description
Remarks	Capture the Remarks for the collateral.
Asset ID	Specify the Asset ID . For example, Registration ID.
Security Interest ID	Specify the reference number of security interest registration at CERSAI.
Security Interest Creation Date	Specify the date on which security interest is created.
Amount of Charge	Specify the Amount of Charge created on the collateral.
Underlying Document Date	Specify the execution date of underlying document.
Charge Release Date	If the bank has released the charge on collateral by executing release deed or release letter, specify the date of execution of such document.
Underlying Document	Select the name of document executed to create charge on the collateral. The following options are available in the drop down list. <ul style="list-style-type: none"> • Deed of Hypothecation • Mortgage Deed
Charge Holder Name	Specify the name of bank which has created charge on the collateral.
External Check Status	Select the External Check Status of the collateral. The following options are available in the drop down list. <ul style="list-style-type: none"> • Satisfied • Creation • Modification

5. Click **Add** in the **External Check Details** window.

The external check details are added and displayed as shown below.

Figure 4-7 External Check - Configure - External Check Details

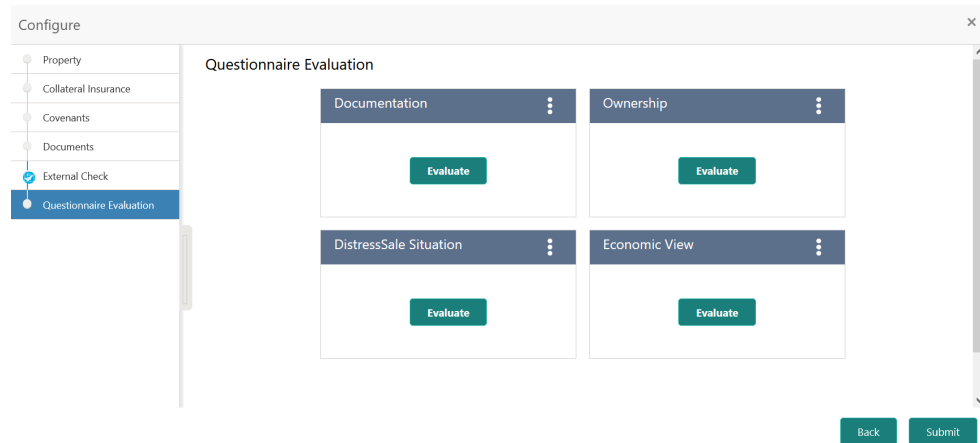


You can **Edit**, **View**, or **Delete** the added external check details by clicking the action icon and selecting the required option.

- After capturing the external check details, click **Next**.

The **External Check - Configure - Questionnaire Evaluation** screen is displayed.

Figure 4-8 External Check - Configure - Questionnaire Evaluation

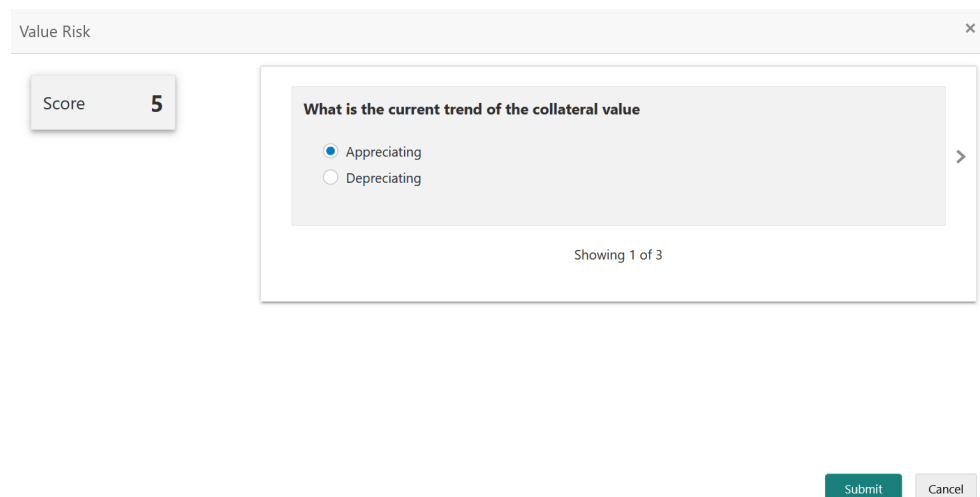


 **Note:**

In the above screen, the questionnaire linked to the External Check stage in Business Process configuration are displayed. You can manage the questionnaire process linkage in Maintenance module.

- Click **Evaluate** in any of the tile.
The **Questionnaire** window is displayed.

Figure 4-9 Questionnaire



8. Select answer for all the questions and click **Submit**.

In case of multiple questions, the right arrow appears in the **Questionnaire** screen. Click the right arrow to view next question.

Once the evaluation is completed, the system displays the overall score for evaluation in **External Check - Configure - Questionnaire Evaluation** screen based on the score generated for each answer provided in the **Questionnaire** screen.

You can click the Action icon in the tile and select **Edit** or **Comment** to modify the answers or capture comment for the evaluation, respectively.

9. After performing all the evaluation, click **Submit**.

Comments

Information on the Comments data segment in the External Check stage.

The Comments data segment allows you to post overall comments for the External Check stage. Posting comments helps the user of next stage to better understand the application.

Upon clicking **Next** in the **External Check** screen, the Comments data segment is displayed.

Figure 4-10 External Check - Comments

Collateral Review - ExternalCheck

Summary
External Check
Comments

Comments

Screen (3 / 3)

Enter text here...

Post

No items to display.

Audit Hold Back Next Save & Close Submit Cancel

1. Type your comments for the External Check stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 4-11 Checklist

Checklist ✕

<input type="checkbox"/> Enrich Approval	Remarks:	
* <input checked="" type="checkbox"/> Tax rcpt	Remarks:	

Page 1 of 1 (1-2 of 2 items) ⏪ < 1 > ⏩

* Outcome ▼

4. Manually verify all the checklist and enable the corresponding check box.
5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL_INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage after successful completion of all the parallel stages.

If **ADDITIONAL_INFO** is selected as the **Outcome**, the application is moved back to the previous stage.

5

External Valuation

External Valuation

Detailed information about the External Valuation stage in the Collateral Review process.

In addition to internal valuations performed by the bank users, the collaterals are valued by the third-party external agencies with expertise in the field to determine the final collateral value.

In this stage, the Credit Officer or the user authorized to edit the External Valuation task must capture the valuation details from the external agencies.

The following data segments are available in the External Valuation stage.

- Summary
- External Valuation
- Comments

Summary

Information about the Summary data segment in the External Valuation stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status

 **Note:**

The Configured Stage Status is updated based on the status of parallel tasks generated in the system.

1. To launch the **External Valuation - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The Free Tasks screen is displayed.

Figure 5-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & E...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required External Valuation task. The **External Valuation - Summary** screen is displayed.

Figure 5-2 External Valuation - Summary

Collateral Review - External Valuation

Summary

Customer ID	Application ID	Current Status	Documents	Collateral Type	Collateral Category	Ownership Type
000002181	APP213217173	DataEnrichment Completed	0	Property	PRPT	Joint

Basic Information

COL212460683

desc

Collateral Currency: USD

Agreed Collateral Value: \$100,000.00

Exposure Type: -

Agreed Collateral Value: -

Purpose Of Collateral: -

Available From: 2021-09-01

Available Till: 2022-09-29

Applicable Business: -

Shareable Across Customers: No

Property: 1 Collateral, \$1K Collateral Value

Linked Facilities Details: Pie chart showing 77% Unlinked (green) and 23% ROADROLL (blue).

Ownership: No data to display

Seniority of charge: 1 Position

Covenants: 0 Covenants proposed, Standard Covenants Applicable

Insurance: 2 Active Insurance

Total Percentage: 0, **Percentage Available**: 100

Complied Covenants: 0, **Breached Covenants**: 0

Total Insurance Amount: USD 12,500.00

Configured Stage Status

Risk Evaluation: In Progress	Internal Legal Opinion: Not applicable	External Legal Opinion: In Progress
External Valuation: Completed	External Check: Completed	Field Investigation: In Progress

3. View the collateral summary and click **Next**.

External Valuation

Procedure to add external valuation details for the collateral.

Upon clicking **Next** in the **External Valuation - Summary** screen, the External Valuation data segment is displayed.

Figure 5-3 External Valuation - External Valuation

1. Click the action icon in the required collateral record and select **Edit**.

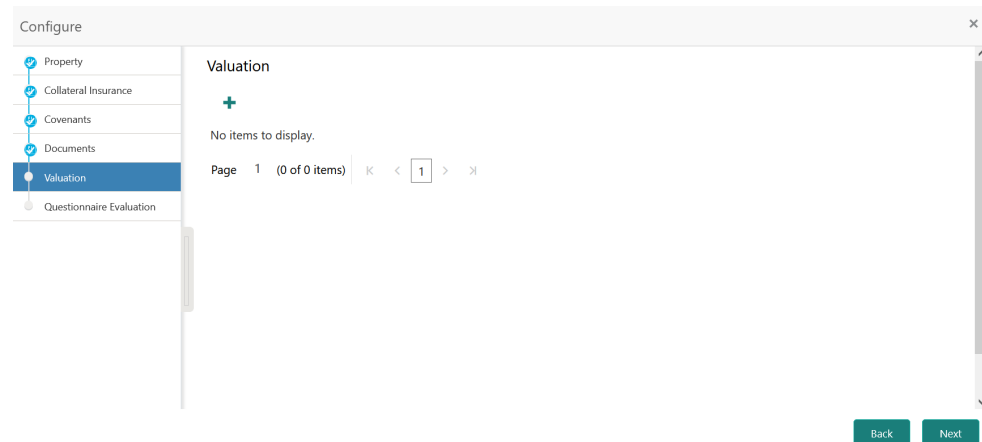
The **External Valuation - Configure - Collateral Type** screen is displayed based on the selected collateral.

Figure 5-4 External Valuation - Configure - Collateral Type

For information on the **Property**, **Collateral Insurance**, **Covenants** and **Documents** menus, refer the **Data Enrichment** chapter.

2. Click **Next** and navigate to **Valuation** menu.

Figure 5-5 External Valuation - Configure - Valuation



3. Click + the add icon in the **External Valuation - Configure - Valuation** screen.
The **External Valuation Details** window is displayed.

Figure 5-6 External Valuation Details

The screenshot shows a window titled "External Valuation Details" with a close button (X) in the top right corner. The window is divided into several sections:

- Basic Details:**
 - Agency *: Input field with "OTHR" and a search icon.
 - Other Agency Name *: Input field with "SAS".
 - Valuation Type *: Dropdown menu with "External" selected.
 - Valuation Date *: Date picker with "May 7, 2018".
 - Valuation Frequency *: Dropdown menu with "Yearly" selected.
 - Frequency Unit: Input field with "2" and up/down arrows.
 - Valuation Expiry Date: Date picker with "Mar 31, 2023".
 - Next Valuation Date: Text field with "May 7, 2020".
 - Valuation Amount *: Input field with "USD" dropdown and "\$500,000.00".
 - Insurable Value: Input field with "\$300,000.00".
 - Deviation Approval As Per Bank Policy: Empty text area.
 - Estimated Age Of Asset *: Input field with "5" and up/down arrows.
 - Estimated Life Span Of Asset: Input field with "20" and up/down arrows.
- Immovable Collateral Valuation Details:** Collapsed section.
- Immovable Collateral Area Details:** Collapsed section.
- Remarks:**
 - Remarks: Large empty text area.
 - Valuer Remarks: Large empty text area.

At the bottom right of the window, there are three buttons: "Add", "Cancel", and "Clear".

- Specify all the details in the **External Valuation Details** window.
For field level explanation, refer the below table.

Table 5-1 Basic Details - Field Description

Field	Description
Agency	Select the Agency which performed external valuation.
Valuation Type	Select the Valuation Type as External.
Valuation Date	Specify the date on which the external valuation is carried out.
Valuation Frequency	Select the Valuation Frequency from the drop down list.

Table 5-1 (Cont.) Basic Details - Field Description

Field	Description
Frequency Unit	Specify the number of times the valuation must be done in the selected Valuation Frequency .
Valuation Expiry Date	Specify the date till which the valuation is valid.
Next Valuation Date	Next Valuation Date is displayed based on the specified Valuation Date , Valuation Frequency and Frequency Unit .
Valuation Amount	Select a currency and specify the collateral Valuation Amount .
Insurable Value	Specify the Insurable Value of the asset.
Deviation Approval As Per Bank Policy	Provide the approval details in case there is any deviation in the construction from the approved plan and the bank has approved the deviation.
Estimated Age of Asset	Specify the Estimated Age of Asset .
Estimated Life Span of Asset	Specify the Estimated Life Span of Asset .
Remarks	Specify the bank user Remarks .
Valuer Remarks	Capture the Valuer Remarks for the collateral.

Figure 5-7

▲ Immovable Collateral Valuation Details

Type Of Property <input style="width: 95%;" type="text"/>	Date Of Property Visit <input style="width: 95%;" type="text"/>
Number Of Blocks/Wings <input style="width: 95%;" type="text"/>	Number Of Stories <input style="width: 95%;" type="text"/>
Number Of Units Per Floor <input style="width: 95%;" type="text"/>	Age Of The Property <input style="width: 95%;" type="text"/>
Residual Life <input style="width: 95%;" type="text"/>	Sanctioned Plans Details <input style="width: 95%;" type="text"/>
Construction Permission / Commencement Certificate <input style="width: 95%;" type="text"/>	Permissible Usage As Per Sanctioned/Approved Plan <input style="width: 95%;" type="text"/>
Deviations If Any <input style="width: 95%;" type="text"/>	Land Rate <input style="width: 95%;" type="text"/>
Construction Rate <input style="width: 95%;" type="text"/>	Amenity Value <input style="width: 95%;" type="text"/>
Total Fair Market Value <input style="width: 95%;" type="text"/>	Forced/Distress Sale Value <input style="width: 95%;" type="text"/>
Realizable Value <input style="width: 95%;" type="text"/>	Ready Reckoner Rate / Circle Rate <input style="width: 95%;" type="text"/>
Stage Of Construction <input style="width: 95%;" type="text"/>	Negative Remarks <input style="width: 95%;" type="text"/>

Table 5-2 Immovable Collateral Valuation Details - Field Description

Field	Description
Type of Property	Select the Type of Property from the drop down list. The options available are: <ul style="list-style-type: none"> • Urban • Rural • Semi-Urban
Date of Property Visit	Specify the date on which the valuation agency has visited the property.
Number of Blocks/Wings	Specify the number of blocks or wings in the property.
Number of Stories	Specify the Number of Stories available in the building.
Number of Units Per Floor	Specify the number of flats available per floor.
Age of the Property	Specify the present date of the property in years.
Residual Life	Specify the remaining life of the building in years.
Sanctioned Plan Details	Provide details about the plan sanctioned for building construction.
Construction Permission / Commencement Certificate	Provide details of construction permission from the local authority.
Permissible Usage As Per Sanctioned/ Approved Plan	Specify the purpose of building as per the permission obtained from the local authority.
Deviations If Any	If there is any deviation in the construction from the approved plan, specify the deviation details.
Land Rate	Specify the Land Rate in the locality.
Construction Rate	Specify the cost of construction per unit.
Amenity Value	Specify the value of other amenities provided to the customers.
Total Fair Market Value	Specify the fair market value of the building or apartment or unit.
Forced/Distress Sale Value	Specify the possible sale value in case of default by customer.
Realizable Value	Specify the value of realization in case of sale.
Ready Reckoner Rate/Circle Rate	Specify the indexed rate or prevailing rate in the locality.
Stage of Construction	Specify the current Stage of Construction .
Negative Remarks	Capture Negative Remarks from the External Valuator, if any

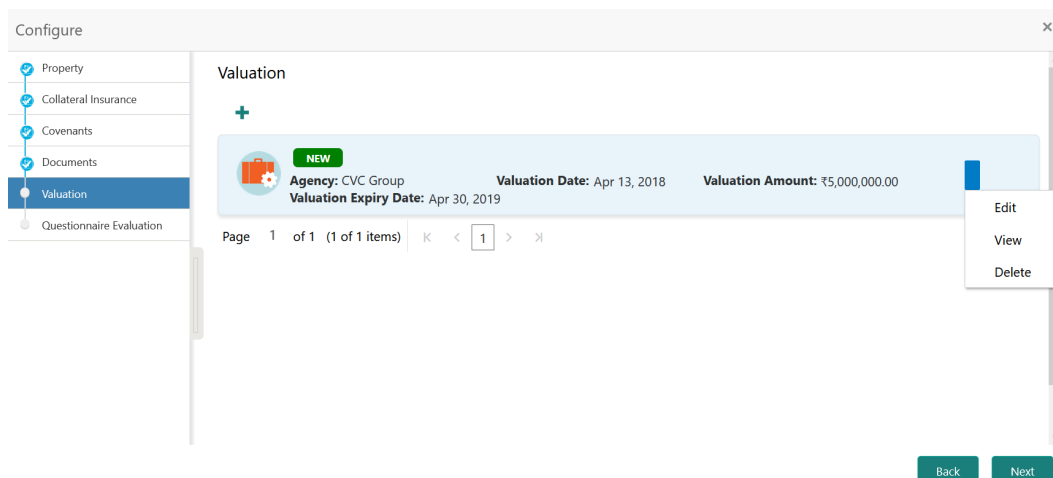
Figure 5-8

Table 5-3 Immovable Collateral Area Details - Field Description

Field	Description
Unit of Area	Select the Unit of Area from the drop down list. The options available are: <ul style="list-style-type: none"> • Acre • Hectare • Square Meter • Square Yard
Land/Plot Area	Specify the Land/Plot Area in the selected unit.
Area per Agreement / Sale Deed	Specify the area as mentioned in the sale deed or agreement.
Area Per Plan	Specify the area covered per flat as per the building plan.
Area Per Measurement	Specify the property area as per measurement.
Land Area	Specify the Land Area in the selected unit.
Construction Area	Specify the total Construction Area on the land.

5. Click **Add**.

The external valuation details are added and displayed as shown below.

Figure 5-9 External Valuation - Configure - Valuation Added

You can **Edit**, **View**, or **Delete** the added external valuation details by clicking the action icon in the corresponding record and selecting the required option.

6. Click **Next** in the **External Valuation - Configure - Valuation** screen.

The **External Valuation - Configure - Questionnaire Evaluation** screen is displayed. For information on questionnaire based evaluation, refer **External Check** chapter.

Note:

If the minimum number of valuation record is not added, the system prompts an error message based on the configured rule. You can capture the appropriate remarks and proceed to the next stage by obtaining exception approval or add the valuation records at a later date.

7. After performing necessary actions in the External Valuation data segment, click **Next**.

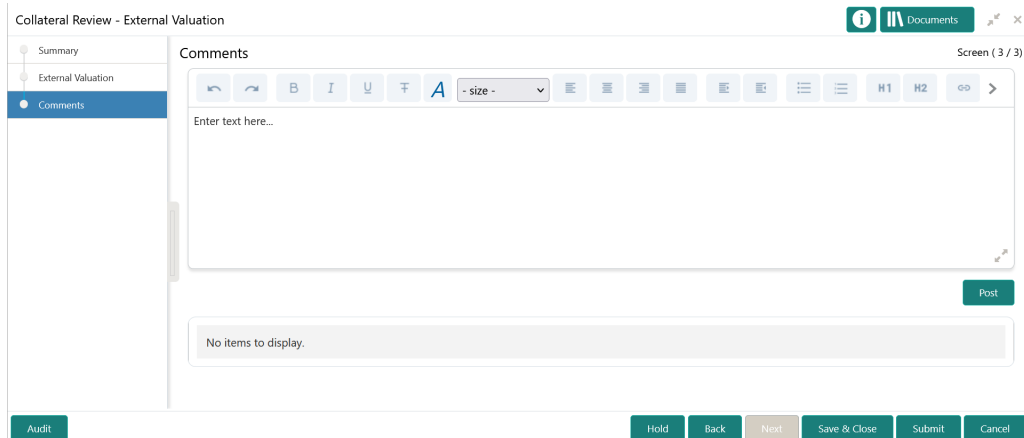
Comments

Information about the Comments data segment in the External Valuation stage.

The Comments data segment allows you to post overall comments for the External Valuation stage. Posting comments helps the user of next stage to better understand the application.

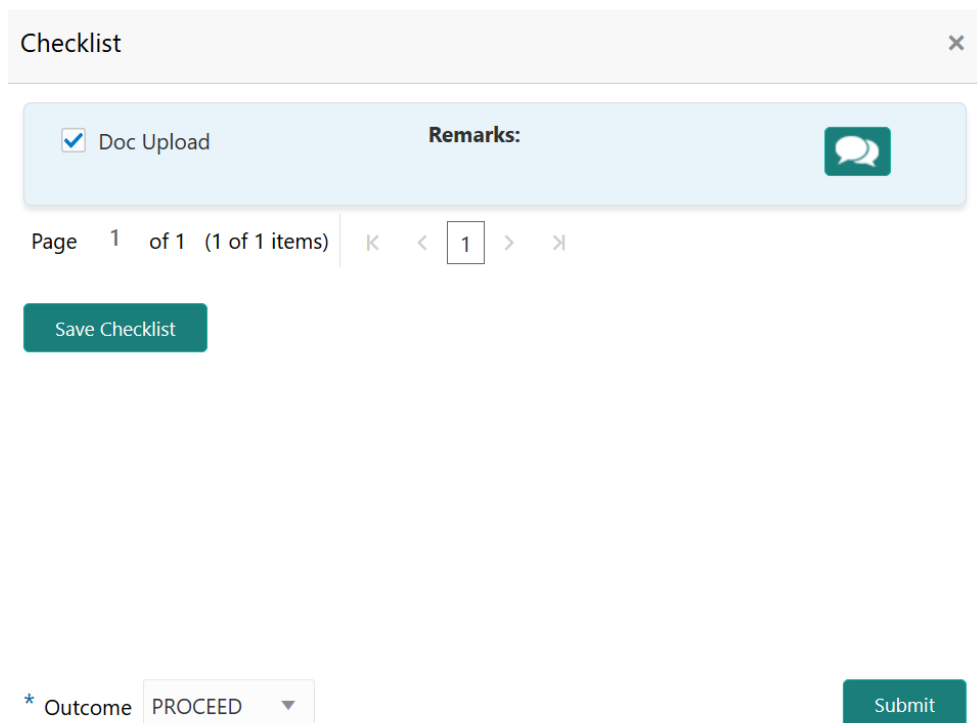
Upon clicking **Next** in the **External Valuation - External Valuation** screen, the Comments data segment is displayed.

Figure 5-10 External Valuation - Comments



1. Type your comments for the External Valuation stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 5-11 Checklist



4. Manually verify all the checklist and enable the corresponding check box.

5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage after successful completion of all the parallel stages.

If **ADDITIONAL INFO** is selected as the **Outcome**, the application is moved to the previous stage.

6

Field Investigation

Field Investigation

Detailed information about the Field Investigation stage in Collateral Review process.

The Field Investigation task is generated, if the Field Investigation stage is configured for the selected collateral type in the Business Process configuration. Some of the collateral types for which field investigation is applicable are Vehicle, Machinery, and Property.

In general, field investigation is carried out by the specialized external field investigation agencies to prevent chances of fraud & misrepresentation of facts by customer. In this stage, the user authorized for this stage must capture the field investigation details provided by the external agencies.

The following data segments are available in the Field Investigation stage:

- Summary
- Field Investigation
- Comments

Summary

Information on the Summary data segment in Field Investigation stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status

 **Note:**

The Configured Stage Status is updated based on the status of parallel tasks generated in the system.

1. To launch the **Field Investigation - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The **Free Tasks** screen is displayed.

Figure 6-1 Free Tasks

The screenshot shows the Oracle Free Tasks interface. On the left is a navigation menu with 'Free Tasks' selected. The main area displays a table of tasks. The table has the following columns: Action, Priority, Process Name, Process Reference Number, Application Number, Stage, and Application Date. The tasks listed include various stages like DataEnrichment, Initiation, and Enrichment, with priorities ranging from Low to High. At the bottom, there is a pagination control showing 'Page 1 of 850 (1 - 20 of 17000 items)'.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & F...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

2. Click **Acquire & Edit** in the required Field Investigation task.

The **Field Investigation - Summary** screen is displayed.

Figure 6-2 Field Investigation - Summary

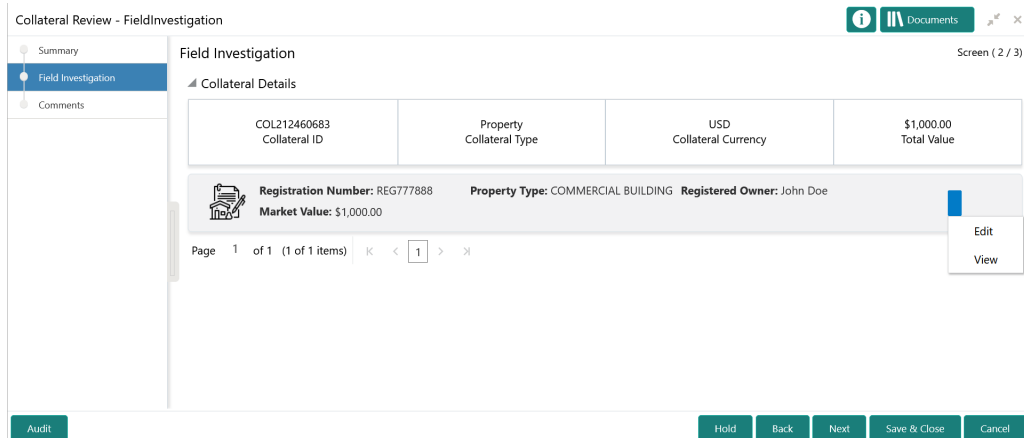
3. View the Collateral Summary and click **Next**.

Field Investigation

Procedure to add field investigation details.

Upon clicking **Next** in the **Field Investigation - Summary** screen, the Field Investigation data segment is displayed.

Figure 6-3 Field Investigation

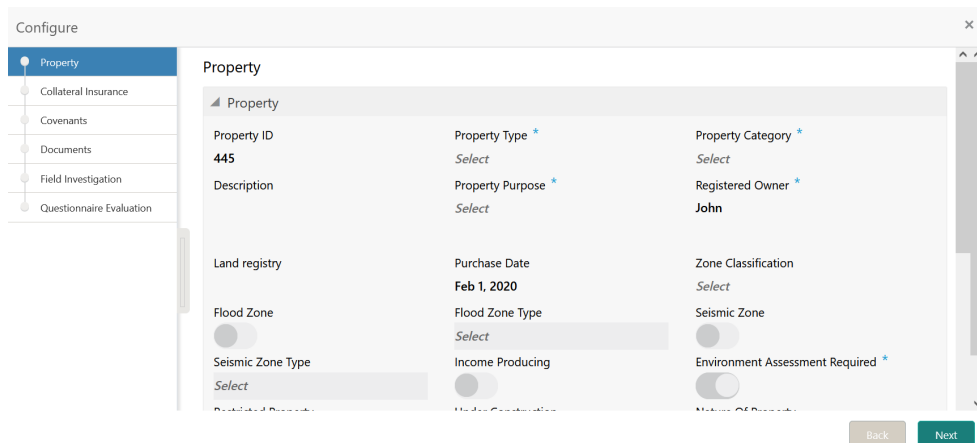


To capture the field investigation details for the collateral:

1. Click the action icon in the collateral record and select **Edit**.

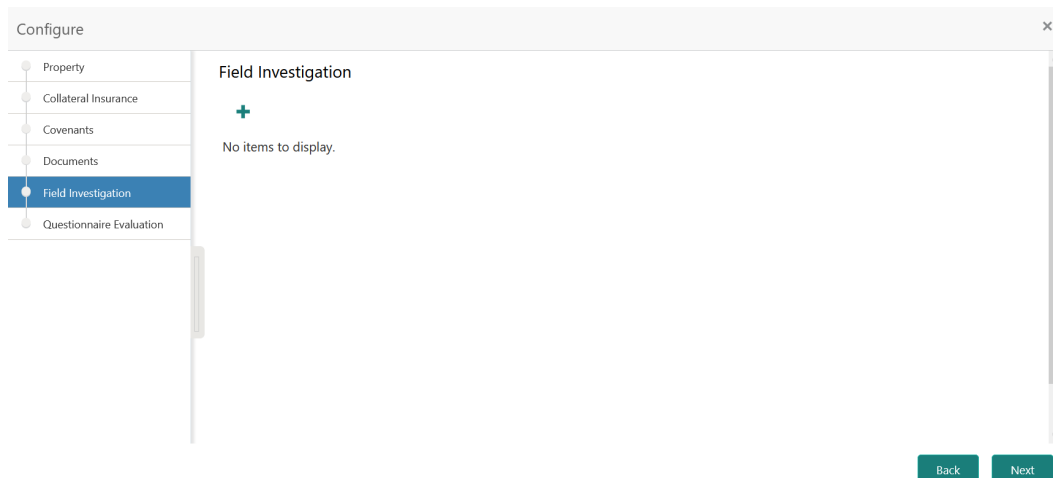
The **Field Investigation - Configure - Collateral Type** screen is displayed.

Figure 6-4 Field Investigation - Configure - Collateral Type



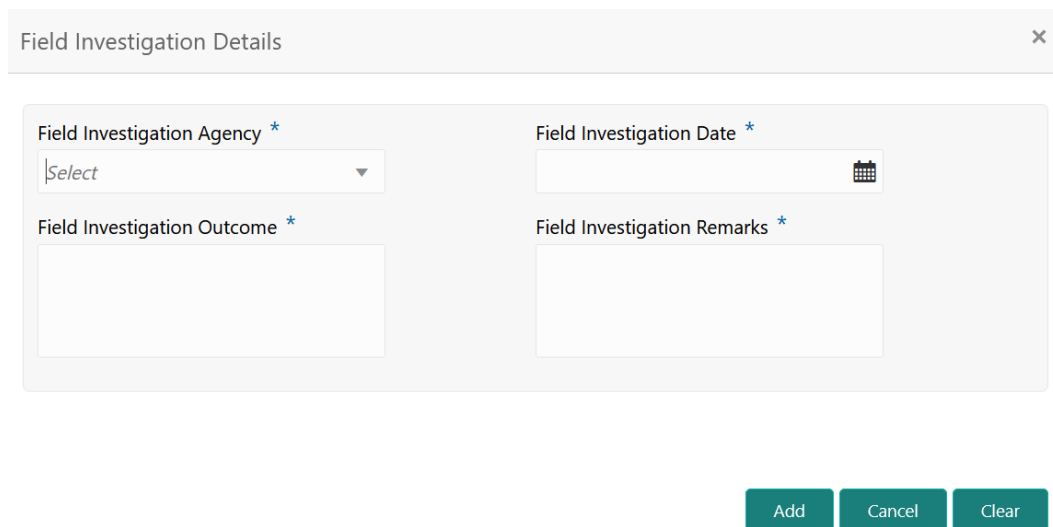
2. Click **Next** and navigate to the Field Investigation menu.

Figure 6-5 Field Investigation - Configure - Field Investigation



3. Click the add icon in the **Field Investigation - Configure - Field Investigation** screen. The **Field Investigation Details** window is displayed.

Figure 6-6 Field Investigation Details



4. Capture the field investigation details in the above screen. For field level explanation, refer the below table.

Table 6-1 Field investigation Details - Field Description

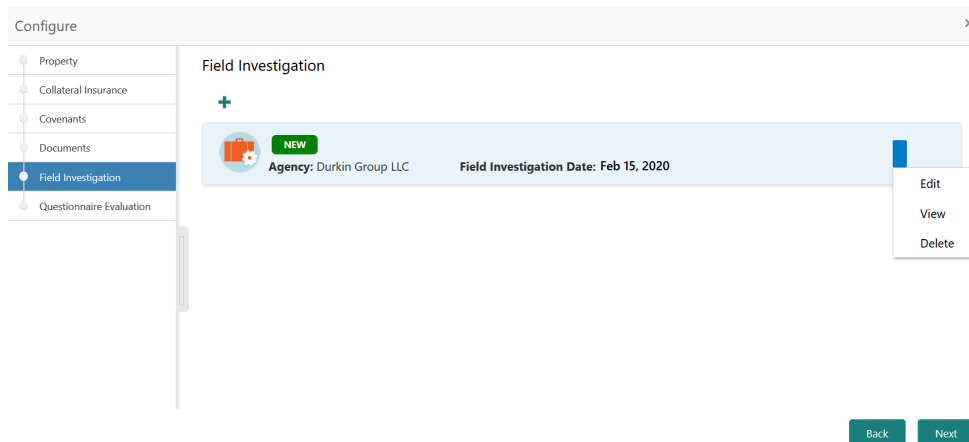
Field	Description
Field Investigation Agency	Select the agency which carried out the field investigation for the collateral.
Field Investigation Date	Specify the date on which the field investigation is carried out.
Field Investigation Outcome	Specify the Field Investigation Outcome .

Table 6-1 (Cont.) Field investigation Details - Field Description

Field	Description
Field Investigation Remarks	Capture the Field Investigation Remarks for the collateral.

- Click **Add** in the **Field Investigation Details** window.

The field investigation details are added and displayed as shown below.

Figure 6-7 Field Investigation - Configure - Investigation Details Added

You can **Edit**, **View**, or **Delete** the added field investigation detail by clicking the action icon and selecting the required option.

- After capturing field investigation details, click **Next**.

The **Field Investigation - Configure - Questionnaire Evaluation** screen is displayed.

 **Note:**

For information on questionnaire based evaluation, refer the **External Check** chapter.

- After performing necessary actions in the **Field Investigation** screen, click **Next**.

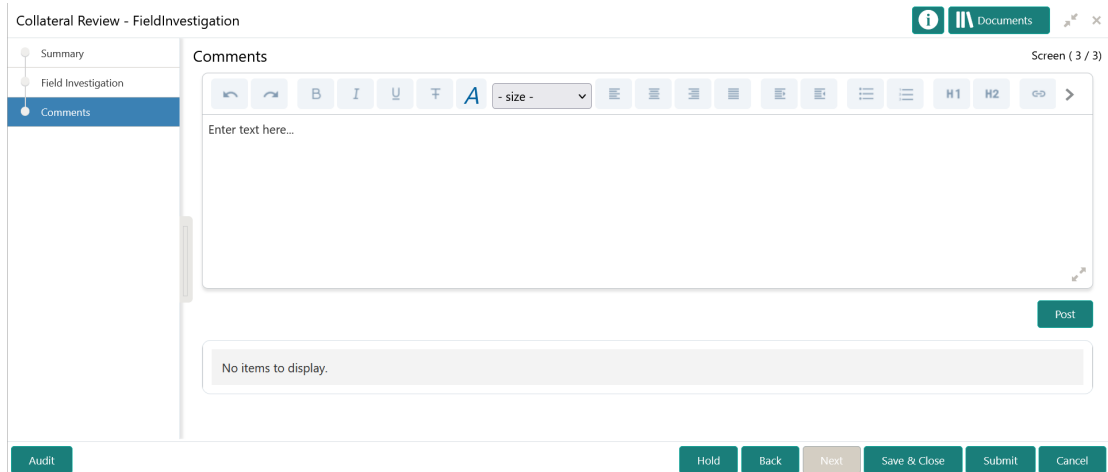
Comments

Information on the Comments data segment in the Field Investigation stage.

The Comments data segment allows you to post overall comments for the Field Investigation stage. Posting comments helps the user of next stage to better understand the application.

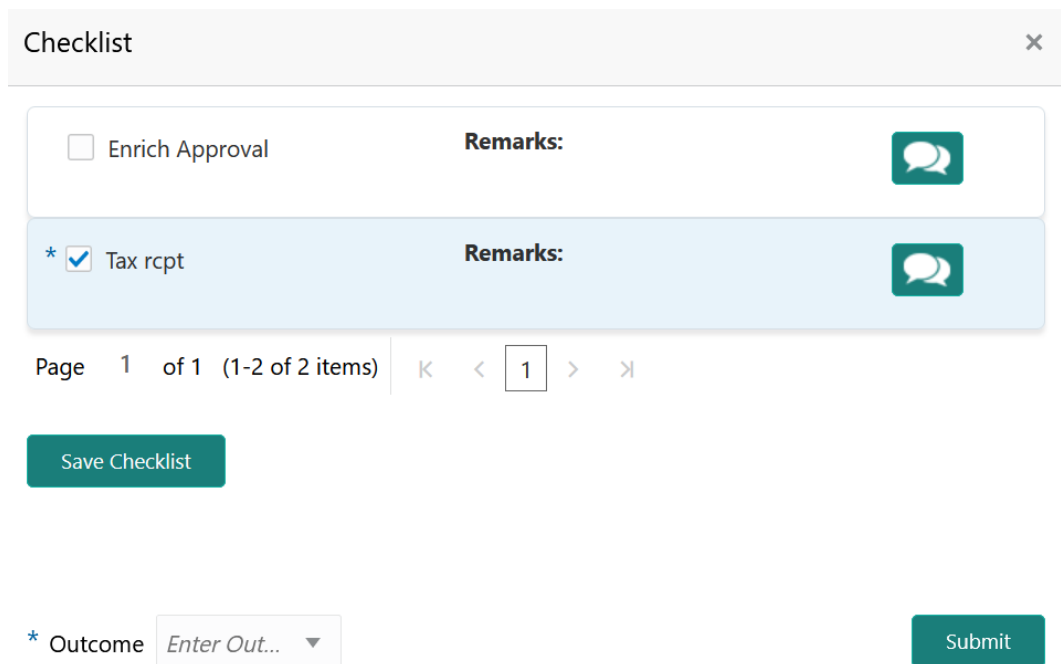
Upon clicking **Next** in the **Field Investigation** screen, the Comments data segment is displayed.

Figure 6-8 Field Investigation - Comments



1. Type your comments for the Field Investigation stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 6-9 Checklist



4. Manually verify all the checklist and enable the corresponding check box.
5. Select the required **Outcome** and click **Submit**.
The options available in the drop down list are:

- PROCEED
- ADDITIONAL_INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage after successful completion of all the parallel stages.

If **ADDITIONAL_INFO** is selected as the **Outcome**, the application is moved back to the previous stage.

7

Legal Opinion

Legal Opinion

Detailed information about the Legal Opinion stage in the Collateral Review Process.

In general, banks capture internal as well as external legal opinions for the collateral in order to precisely ascertain the level of security the collateral provides the bank. In this stage, the Credit Officer or the user authorized to edit the Legal Opinion task in bank must capture legal opinion for the collateral from the external agencies.

The following data segments are available for the legal user in this stage to review the collateral and provide Legal Opinion.

- Summary
- External Legal Opinion
- Comments

Summary

Information about the Summary data segment in the Legal Opinion stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status

 **Note:**

The Configured Stage Status is updated based on the status of parallel tasks generated in the system.

1. To launch the **Legal Opinion - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The Free Tasks screen is displayed.

Figure 7-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & E...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Legal Opinion task.
The **Legal Opinion - Summary** screen is displayed.

Figure 7-2 Legal Opinion - Summary

Collateral Review - LegalOpinion

Summary

Customer ID	Application ID	Current Status	Documents	Collateral Type	Collateral Category	Ownership Type
000002181	APP213217173	DataEnrichment Completed	0	Property	ELCM_PRPT_NEW	Joint

Basic Information

COL212460683

desc

Collateral Currency	Agreed Collateral Value	Agreed Collateral Value	Available From	Available Till	Applicable Business
USD	\$100,000.00		2021-09-01	2022-09-29	

Property

1 Collateral

\$1K Collateral Value

Linked Facilities Details

77% Unlinked, 23% ROADROLL

Ownership

No data to display

Seniority of charge	Covenants	Insurance
1 Position	0 Covenants proposed Standard Covenants Applicable	2 Active Insurance
0 Total Percentage, 100 Percentage Available	0 Complied Covenants, 0 Breached Covenants	USD 12,500.00 Total Insurance Amount

Configured Stage Status

Risk Evaluation	Internal Legal Opinion	External Legal Opinion
In Progress	Not applicable	In Progress
External Valuation	External Check	Field Investigation
Completed	Completed	In Progress

Audit | Hold | Back | Next | Save & Close | Cancel

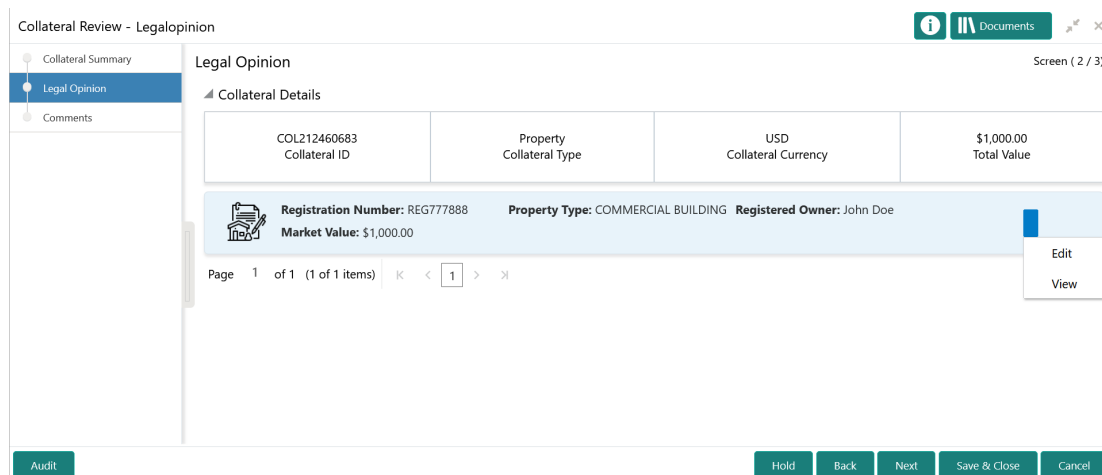
3. View the Collateral Summary and click **Next**.

Legal Opinion

Procedure to capture external legal opinion for the collateral.

Upon clicking **Next** in the **Legal Opinion - Summary** screen, the External Legal Opinion / Legal Opinion data segment is displayed.

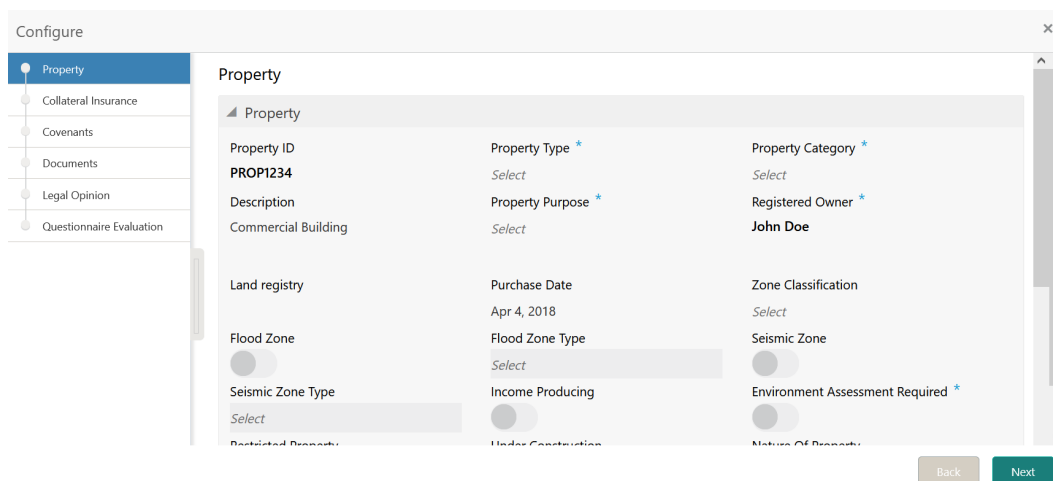
Figure 7-3 Legal Opinion - Legal Opinion



1. Click the action icon in the required collateral record and select **Edit**.

The **Legal Opinion - Configure - Collateral Type** screen is displayed based on the selected collateral.

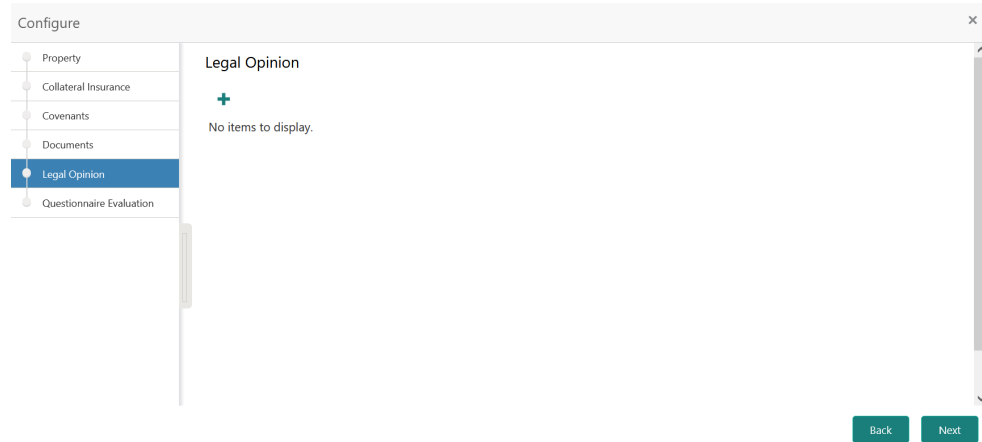
Figure 7-4 Legal Opinion - Configure - Property



For information on the **Property**, **Covenants**, and **Documents** menus, refer the **Data Enrichment** chapter.

2. Click **Next** and navigate to **Legal Opinion** menu.

Figure 7-5 Legal opinion - Configure - Legal Opinion



3. Click + the add icon in the **Legal opinion - Configure - Legal Opinion** screen. The **External Legal Opinion Details** window is displayed.

Figure 7-6 External Legal Opinion Details

External Legal Opinion Details

Common Details

- Construction Stage: Complete
- External Opinion Date: Mar 4, 2022
- Mortgage Created By: Others
- Date of Mortgage: [Calendar Icon]
- Title Deeds Custody: [Search Icon]
- Holding: Freehold
- Date of Agreement: May 7, 2018
- Type of Transaction: New To Bank
- Type of Mortgage: Registered
- Agency: LO02
- Registration Number: [Input Field]
- Mortgage Creation: Enhancement
- Negative Lien: [Toggle Switch]

NOC Details

- NOC to Mortgage received: No
- Authority for Tripartite Agreement: [Input Field]
- Date of Title Search Report: [Calendar Icon]
- NOC to Mortgage issued by: [Input Field]
- Title Documents submitted: [Toggle Switch]
- NOC Deviation: [Input Field]
- Tripartite Agreement with Authority received: No
- Empanelled Approval Done: [Toggle Switch]

Legal Audit

- Legal Audit Applicable: [Toggle Switch]
- Next Legal Audit Due: [Calendar Icon]
- Legal Firm Opinion: Approved
- Legal Audit Done: [Toggle Switch]
- Deviations if any: [Input Field]
- Final Recommendation: Proceed
- Date of Audit Report: [Calendar Icon]
- Remarks: [Input Field]

Buttons: Add, Cancel, Clear

4. Specify the external legal opinion details.

For field level explanation, refer the below table.

Table 7-1 Common Details - Field Description

Field	Description
Construction Stage	Select the stage of construction from the drop down list. The options available are: <ul style="list-style-type: none"> • Complete • Under Construction
Holding	Specify if the property is Freehold or Leasehold.
Agency	Select the Agency from which the legal opinion is obtained.
External Opinion Date	Specify the date on which the external legal opinion is captured.
Date of Agreement	Specify the date of lease agreement.
Registration Number	Specify the property Registration Number .
Mortgage Created By	Select the bank or security trustee who created the mortgage. The options available in the drop down list are: <ul style="list-style-type: none"> • Own Bank • Others
Type of Transaction	Specify whether the customer is New To Bank or Existing customer.
Mortgage Creation	Select the Mortgage Creation as Fresh or Enhancement of existing mortgage value.
Date of Mortgage	Specify the mortgage creation date.
Type of Mortgage	Specify the type of mortgage as Equitable or Registered .
Negative Lien	Specify whether negative lien is executed covering the collateral by selecting Yes or No from the drop down list.
Title Deeds Custody	Specify the name of bank which is holding the title deeds.

Table 7-2 NOC Details - Field Description

Field	Description
NOC to Mortgage received	Specify if NOC for creating mortgage is received. The following options are available in the drop down list. <ul style="list-style-type: none"> • Yes • No • Not Applicable
NOC to Mortgage issued by	Specify the details of other participating lenders that issued the NOC to mortgage.

Table 7-2 (Cont.) NOC Details - Field Description

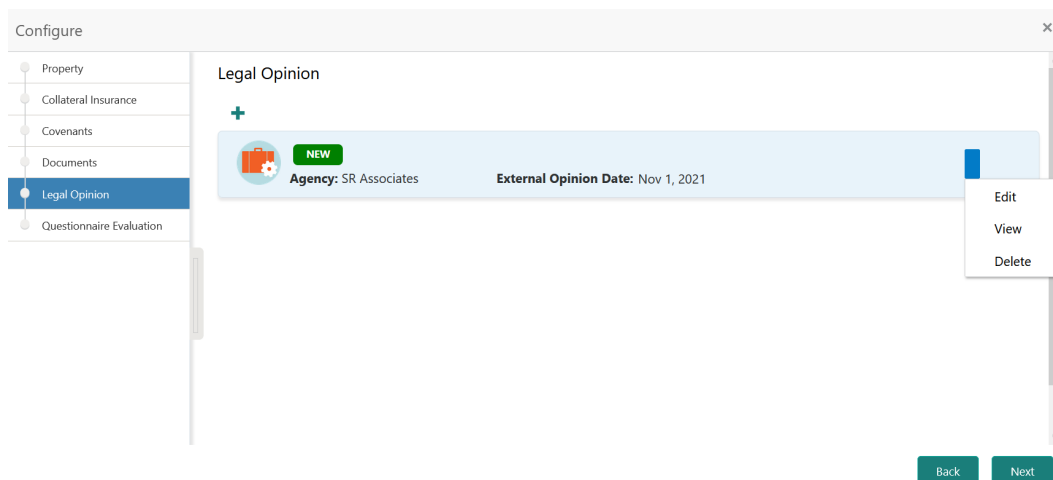
Field	Description
Tripartite Agreement with Authority received	Specify if the tripartite Agreement is received from the authority. The following options are available in the drop down list. <ul style="list-style-type: none"> • Yes • No • Not Applicable
Authority for Tripartite Agreement	Specify the authority which executed the tripartite agreement.
Title Documents Submitted	Enable this flag, if the customer has submitted all the property related title documents to the Bank or security trustee.
Empanelled Approval Done	Specify if empanelled approval is in place for deviation, if any section of the title documents is not submitted by the customer.
Date of Title Search Report	Specify the date on which the bank obtained search report from the company secretary of the client.
NOC Deviation	Provide details of deviation in obtaining NOC from other participating banks, if any.

Table 7-3 Legal Audit - Field Description

Field	Description
Legal Audit Applicable	Enable this flag if legal audit is required for the collateral asset.
Legal Audit Done	Enable this flag if legal audit is done.
Date of Audit Report	Specify the date on which legal audit report is obtained.
Next Legal Audit Due	Specify the next due date for legal audit.
Deviations if any	Provide details of deviation in the legal audit as per Bank policy, if any.
Remarks	Capture legal Remarks , if any.
Legal Firm Opinion	Specify the Legal Firm Opinion .
Final Recommendation	Capture the Final Recommendation for the collateral from the external legal firm.

5. Click **Add**.

The external legal opinion is added and displayed as shown below.

Figure 7-7 Legal Opinion - Configure - Legal Opinion Added

You can **Edit**, **View**, or **Delete** the added external legal opinion by clicking the action icon in the corresponding record and selecting the required option.

6. After adding the external legal opinion, click **Next**.

The **Legal Opinion - Configure - Questionnaire Evaluation** screen is displayed.

 **Note:**

For information on questionnaire based evaluation, refer the **External Check** chapter.

7. After performing necessary actions in the External Legal Opinion/Legal Opinion data segment, click **Next**.

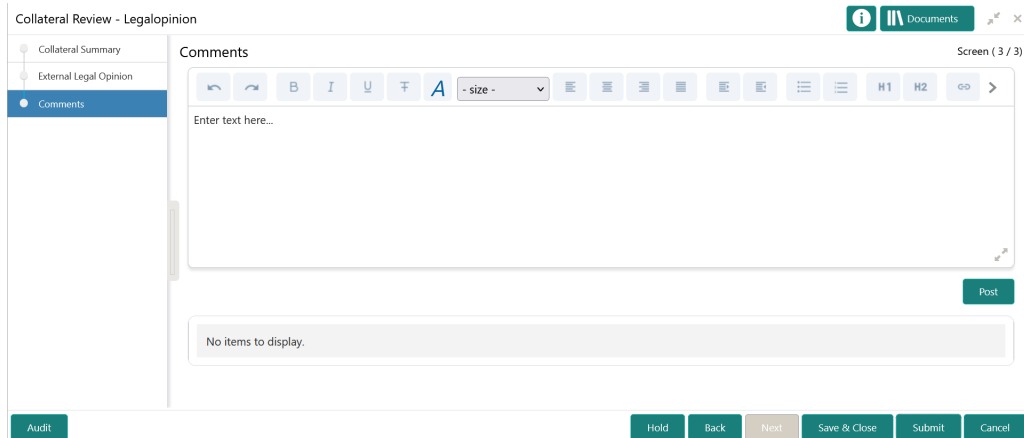
Comments

Information about the Comments data segment in the Legal Opinion stage.

The Comments data segment allows you to post overall comments for the Legal Opinion stage. Posting comments helps the user of next stage to better understand the application.

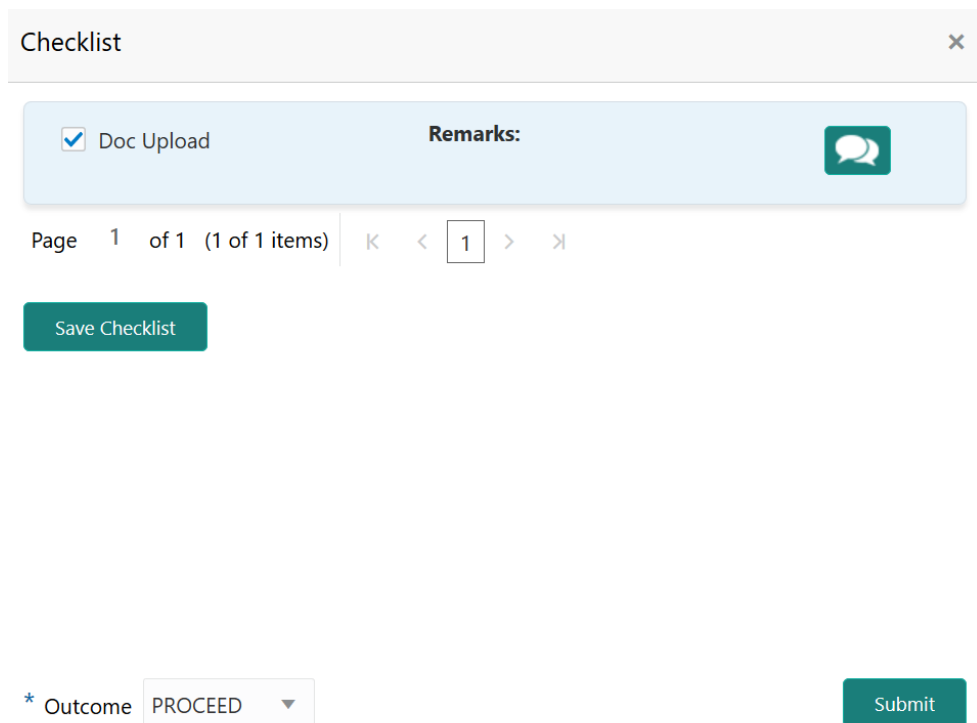
Upon clicking **Next** in the **Legal Opinion - External Legal Opinion** screen, the Comments data segment is displayed.

Figure 7-8 Legal Opinion - Comments



1. Type your comments for the Legal Opinion stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 7-9 Checklist



4. Manually verify all the checklist and enable the corresponding check box.

5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage on clicking **Submit**.

If **ADDITIONAL INFO** is selected as the **Outcome**, the application is moved to the previous stage after completion of all the parallel stages.

8

Internal Legal Opinion

Internal Legal Opinion

Detailed information about the Internal Legal Opinion stage in the Collateral Review Process.

In this stage, the Legal Officer in bank must review the collateral and its documents to check if the collateral can secure bank's exposure. In general, legal department in the bank considers the following possible aspects

- How helpful the local jurisdiction is in facilitating quick disposal and recovery of money (legal processes related to collateral sale)
- Whether the collateral submission has been duly authorized by customer's board (board resolution to authorize company management to provide collateral)
- In case of existing first charge, will there be any issue in claiming

The following data segments are available for the legal user in this stage to review the collateral and provide Legal Opinion.

- Collateral Summary
- Legal Opinion
- Comments

Collateral Summary

Information about the Collateral Summary data segment in the Internal Legal Opinion stage.

In the Collateral Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status

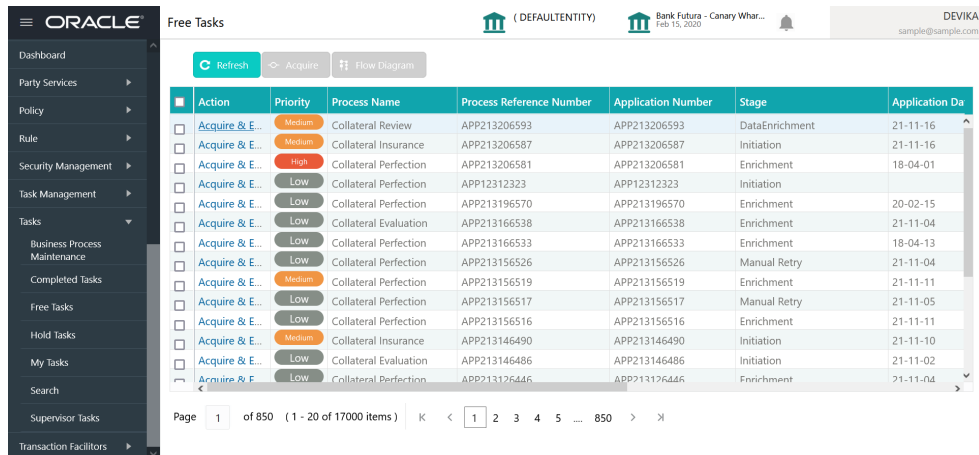
 **Note:**

The Configured Stage Status is updated based on the status of parallel tasks generated in the system.

1. To launch the **Internal Legal Opinion - Collateral Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The **Free Tasks** screen is displayed.

Figure 8-1 Free Tasks



Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
<input type="checkbox"/> Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
<input type="checkbox"/> Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
<input type="checkbox"/> Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
<input type="checkbox"/> Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
<input type="checkbox"/> Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
<input type="checkbox"/> Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
<input type="checkbox"/> Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

2. Click **Acquire & Edit** in the required Internal Legal Opinion task.

The **Internal Legal Opinion - Collateral Summary** screen is displayed.

Figure 8-2 Internal Legal Opinion - Collateral Summary

Collateral Review - Internal Legalopinion

Collateral Summary

Screen (1 / 3)

Customer ID: 000002181 | Application ID: APP213217173 | Current Status: DataEnrichment Completed | Documents: 0 | Collateral Type: Property | Collateral Category: ELCM_PRPT_NEW | Ownership Type: Joint

Basic Information

COL212460683

desc

Collateral Currency: USD | Agreed Collateral Value: \$100,000.00 | Charge Type: Hypothecation

Agreed Collateral Value: - | Purpose Of Collateral: - | Shareable Across Customers: No

Available From: 2021-09-01 | Available Till: 2022-09-29 | Applicable Business: -

Property: 1 Collateral | **Collateral Value**: \$1K

Linked Facilities Details: 23% ROADROLL..., 77% Unlinked

Ownership: No data to display

Seniority of charge: 1 Position | **Total Percentage**: 0 | **Percentage Available**: 100

Covenants: 0 Covenants proposed | **Standard Covenants Applicable**: 0 | **Complied Covenants**: 0 | **Breached Covenants**: 0

Insurance: 2 Active Insurance | **Total Insurance Amount**: USD 12,500.00

Configured Stage Status

Risk Evaluation: In Progress | Internal Legal Opinion: Not applicable | External Legal Opinion: In Progress

External Valuation: Completed | External Check: Completed | Field Investigation: In Progress

Audit | Hold | Back | Next | Save & Close | Cancel

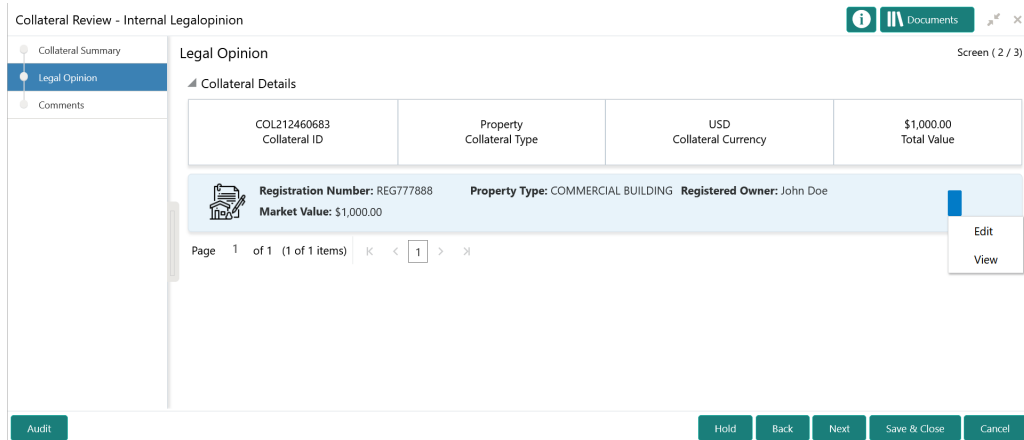
3. View the Collateral Summary and click **Next**.

Legal Opinion

Procedure to capture internal legal opinion for the collateral.

Upon clicking **Next** in the **Internal Legal Opinion - Collateral Summary** screen, the Legal Opinion data segment is displayed.

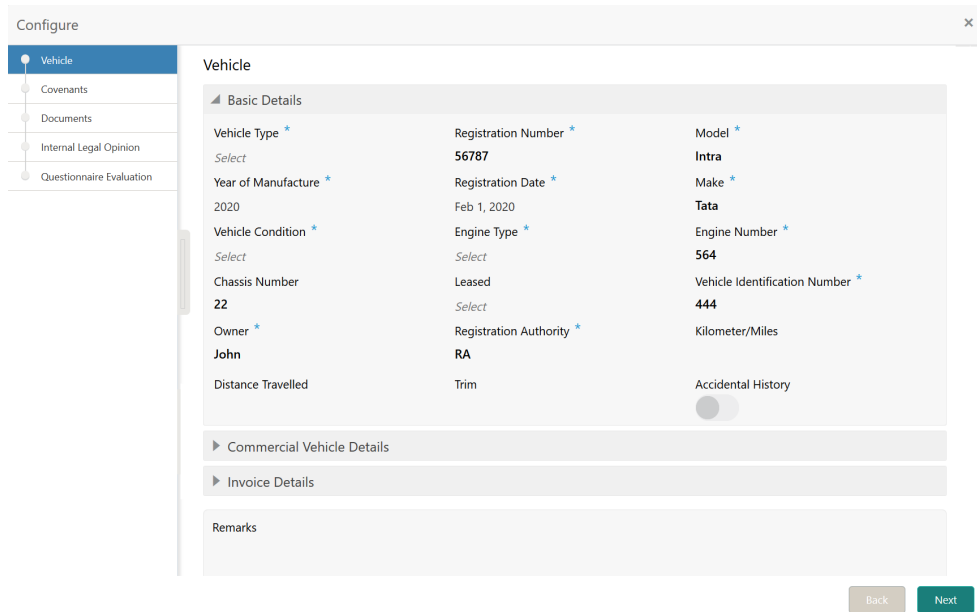
Figure 8-3 Internal Legal Opinion - Legal Opinion



1. Click the action icon in the required collateral record and select **Edit**.

The **Internal Legal Opinion - Configure - Collateral Type** screen is displayed based on the selected collateral.

Figure 8-4 Internal Legal Opinion - Configure - Vehicle



For information on the **Covenants**, and **Documents** menus, refer the **Enrichment** chapter.

2. Click **Next** and navigate to **Internal Legal Opinion** menu.

Figure 8-5 Internal Legal Opinion - Configure - Internal Legal Opinion

3. Specify the internal legal opinion details.

For field level information, refer the below table.

Table 8-1 Internal Legal Opinion - Configure - Internal Legal Opinion - Field Description

Field	Description
Legal Opinion Date	Specify the date on which the legal valuation is performed.
Legal Opinion	Capture the Legal Opinion .

4. Click **Next**.

The **Internal Legal Opinion - Configure - Questionnaire Evaluation** screen is displayed.

 **Note:**

For information on questionnaire based evaluation, refer the **External Check** chapter.

5. After performing necessary actions in the **Internal Legal Opinion - Legal Opinion** screen, click **Next**.

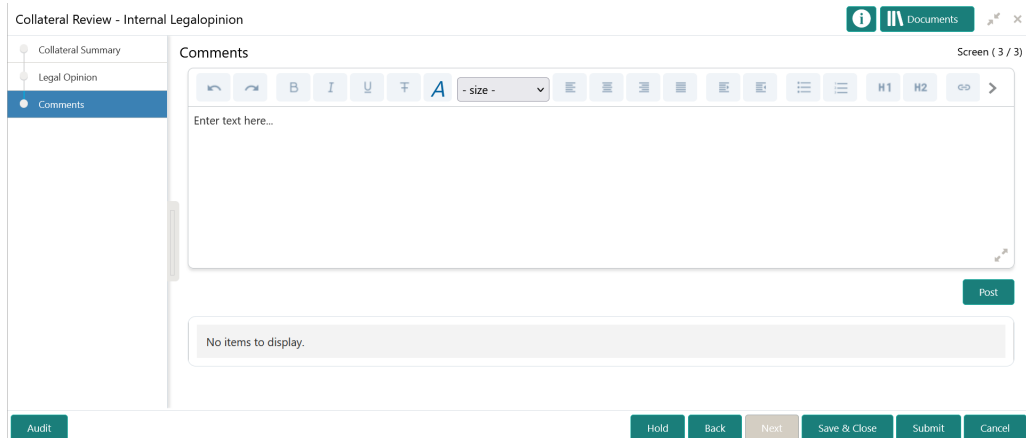
Comments

Information about the Comments data segment in the Internal Legal Opinion stage.

The Comments data segment allows you to post overall comments for the Internal Legal Opinion stage. Posting comments helps the user of next stage to better understand the application.

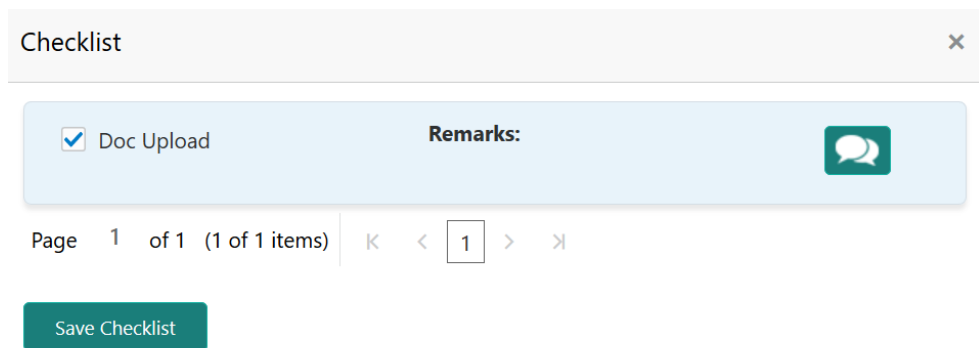
Upon clicking **Next** in the **Internal Legal Opinion - Legal Opinion** screen, the Comments data segment is displayed.

Figure 8-6 Internal Legal Opinion - Comments



1. Type your comments for the Internal Legal Opinion stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 8-7 Checklist



* Outcome

4. Manually verify all the checklist and enable the corresponding check box.

5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage on clicking **Submit**.

If **ADDITIONAL INFO** is selected as the **Outcome**, the application is moved to the previous stage after completion of all the parallel stages.

10

Risk Evaluation

Risk Evaluation

Detailed information about the Risk Evaluation stage in the Collateral Review process.

Risk Evaluation is performed by the bank for certain collateral types to check if the collateral can secure bank's exposure and identify the risk level. In this stage, the Risk Officer or the user authorized to edit the Risk Evaluation task must review the collateral and its documents, and capture the risk evaluation details.

The following data segments are available in the Risk Evaluation stage.

- Summary
- Risk Evaluation
- Comments

Summary

Information about the Summary data segment in the Risk Evaluation stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status



Note:

The Configured Stage Status is updated based on the status of parallel tasks generated in the system.

1. To launch the **Risk Evaluation - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The **Free Tasks** screen is displayed.

Figure 10-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & F...	Low	Collateral Perfection	APP213176446	APP213176446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Risk Evaluation task. The **Risk Evaluation - Summary** screen is displayed.

Figure 10-2 Risk Evaluation - Summary

Collateral Review - Risk Evaluation Summary

Customer ID: 000002181 | Application ID: APP213217173 | Current Status: DataEnrichment Completed | Documents: 0 | Collateral Type: Property | Collateral Category: ELCM_PRPT_NEW | Ownership Type: Joint

Basic Information

COL212460683

Collateral Currency: USD | Agreed Collateral Value: \$100,000.00 | Exposure Type: Hypothecation | Available From: 2021-09-01 | Available Till: 2022-09-29 | Applicable Business: -

Property: 1 Collateral | **Collateral Value**: \$1K

Linked Facilities Details: Pie chart showing 23% ROADROLL and 77% Unlinked.

Seniority of charge: 1 Position | **Total Percentage**: 0 | **Percentage Available**: 100

Covenants: 0 Covenants proposed, Standard Covenants Applicable | **Complied Covenants**: 0 | **Breached Covenants**: 0

Insurance: 2 Active Insurance | **Total Insurance Amount**: USD 12,500.00

Configured Stage Status

- Risk Evaluation: In Progress
- Internal Legal Opinion: Not applicable
- External Legal Opinion: In Progress
- External Valuation: Completed
- External Check: Completed
- Field Investigation: In Progress

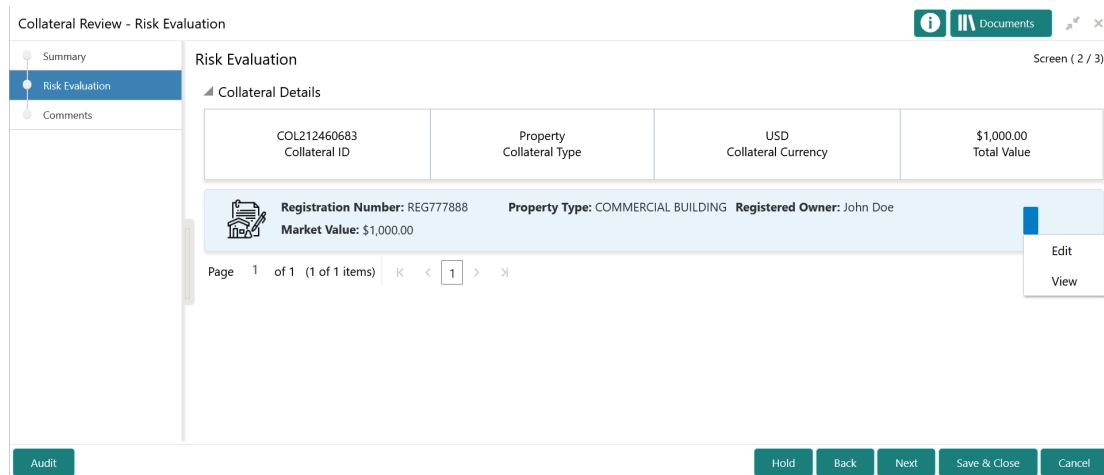
- View the collateral summary and click **Next**.

Risk Evaluation

Procedure to add risk evaluation details for the collateral.

Upon clicking **Next** in the **Risk Evaluation - Summary** screen, the Risk Evaluation data segment is displayed.

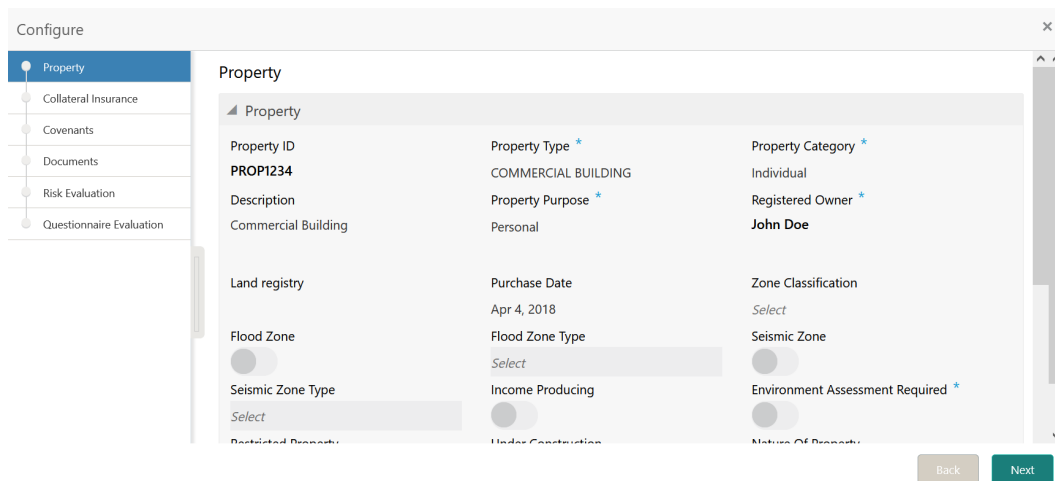
Figure 10-3 Risk Evaluation - Risk Evaluation



1. Click the action icon in the required collateral record and select **Edit**.

The **Risk Evaluation - Configure - Collateral Type** screen is displayed based on the selected collateral.

Figure 10-4 Risk Evaluation - Configure - Property



For information on the **Property**, **Covenants**, and **Documents** menus, refer the **Data Enrichment** chapter.

2. Click **Next** and navigate to **Risk Evaluation** menu.

Figure 10-5 Risk Evaluation - Configure - Risk Evaluation

The screenshot shows a 'Configure' window with a sidebar on the left containing a menu with items: Property, Collateral Insurance, Covenants, Documents, Risk Evaluation (highlighted), and Questionnaire Evaluation. The main content area is titled 'Risk Evaluation' and contains a green '+' icon, the text 'No items to display.', a 'Remarks' text area, and a 'Final Recommendation' text area with an asterisk. At the bottom right, there are 'Back' and 'Next' buttons.

3. Click + the add icon in the **Risk Evaluation - Configure - Risk Evaluation** screen.

The **Risk Evaluation Details** window is displayed.

Figure 10-6 Risk Evaluation Details

The screenshot shows a 'Risk Evaluation Details' window. It features a 'Risk Type *' dropdown menu with 'Select' as the current value, a 'Severity *' text input field, a 'Comments' text area, and an 'Approver Comments' text area. At the bottom right, there are 'Add', 'Cancel', and 'Clear' buttons.

4. Provide all the details in the **Risk Evaluation Details** window.
For field level information, refer the below table.

Table 10-1 Risk Evaluation Details - Field Description

Field	Description
Risk Type	Select the Risk Type from the drop down list. The options available include but are not limited to: <ul style="list-style-type: none"> • Currency Risk • Natural Hazardous Risk • Liquidity Risk • Operational Risk • Geo Political Risk • Issue Credit Risk
Severity	Specify the Severity of risk.
Comments	Capture the Risk Evaluator Comments .
Approver Comments	Capture the Risk Approver Comments .

5. Click **Add**.

The risk evaluation details are added and displayed as shown below.

Figure 10-7 Risk Evaluation - Configure - Risk Evaluation Added

The screenshot shows a 'Configure' window with a sidebar on the left containing navigation items: Property, Collateral Insurance, Covenants, Documents, Risk Evaluation (selected), and Questionnaire Evaluation. The main area is titled 'Risk Evaluation' and contains a '+ NEW' button. Below it is a record for a risk evaluation with 'Risk Type: Currency Risk' and 'Severity: low'. To the right of this record is a context menu with 'Edit', 'View', and 'Delete' options. Below the record are two text input fields labeled 'Remarks' and 'Final Recommendation *'. At the bottom right of the window are 'Back' and 'Next' buttons.

You can **Edit**, **View**, or **Delete** the added risk evaluation details by clicking the action icon in the corresponding record and selecting the required option.

6. Capture **Remarks** for the risk evaluation.7. Provide a **Final Recommendation** for the collateral and click **Next**.

The **Risk Evaluation - Configure - Questionnaire Evaluation** screen is displayed. For information on questionnaire based evaluation, refer the **External Check** chapter.

8. After performing necessary actions in the **Risk Evaluation - Risk Evaluation** screen, click **Next**.

Comments

Information about the Comments data segment in the Risk Evaluation stage.

The Comments data segment allows you to post overall comments for the Risk Evaluation stage. Posting comments helps the user of next stage to better understand the application.

Upon clicking **Next** in the **Risk Evaluation - Risk Evaluation** screen, the Comments data segment is displayed.

Figure 10-8 Risk Evaluation - Comments

Collateral Review - Risk Evaluation

Summary
Risk Evaluation
Comments

Comments

Screen (3 / 3)

Enter text here...

Post


No items to display.

Audit Hold Back Next Save & Close Submit Cancel

1. Type your comments for the Risk Evaluation stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 10-9 Checklist

Checklist ×

Doc Upload **Remarks:** 

Page 1 of 1 (1 of 1 items) ⏪ < 1 > ⏩

[Save Checklist](#)

* Outcome

[Submit](#)

4. Manually verify all the checklist and enable the corresponding check box.
5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage on clicking **Submit**.

If **ADDITIONAL INFO** is selected as the **Outcome**, the application is moved to the previous stage after completion of all the parallel stages.

11

Valuation

Valuation

Detailed information about the Valuation stage in Collateral Review process.

In this stage, the Credit Officer or the user authorized to edit the Valuation task must review the following details and arrive at the final valuation amount of the collateral.

- Collateral and its documents
- Internal valuation details
- External valuation details

The following data segments are available in the Valuation stage:

- Valuation
- Linkage Details
- Comments

Valuation

Procedure to add final valuation details.

This data segment allows to add the final valuation details for the collateral.

1. To launch the **Valuation - Valuation** screen, navigate to Tasks > Free Tasks from the left menu.

The **Free Tasks** screen is displayed.

Figure 11-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
<input type="checkbox"/> Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
<input type="checkbox"/> Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
<input type="checkbox"/> Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
<input type="checkbox"/> Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
<input type="checkbox"/> Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
<input type="checkbox"/> Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
<input type="checkbox"/> Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Valuation task.
The **Valuation - Valuation** screen is displayed.

Figure 11-2 Valuation - Valuation

- Specify the final valuation details.
For field level information, refer the following tables.

Table 11-1 Valuation - Valuation - Valuation Details - Field Description

Field	Description
Valuation Currency	The currency in which the collateral is valued is displayed.
Revised Valuation	Select a currency and specify the Revised Valuation amount.
Effective Date	Specify the date in which final valuation is done.

Table 11-2 Valuation - Valuation - Value Details - Field Description

Field	Description
Category Haircut	The system displays the old category haircut value. Specify the new revised category haircut for the collateral category.
Bank Haircut	The system displays the old bank haircut value. Specify the new revised bank haircut for the collateral category.
Market Value	The collateral Valuation Amount is reduced to the extent of Category Haircut and displayed for both old and new values.

Table 11-2 (Cont.) Valuation - Valuation - Value Details - Field Description

Field	Description
Bank Value	The collateral Valuation Amount is reduced to the extent of Bank Haircut and displayed for both old and new values.
Remarks	Capture the final valuation remarks.

- After providing final valuation details, click **Next**.

Linkage Details

Information on the Linkage Details data segment in the Valuation stage.

This data segment displays the following details for the selected collateral.

- **Linked Facilities** - Existing and proposed facilities - collateral linkage
- **Linked Collateral Pool** - Existing and proposed collateral - collateral pool linkage
- **Utilization Details** - Existing utilization from the linked collateral amount

Upon clicking **Next** in the **Valuation - Valuation** screen, the Linkages Details / Linked Customers data segment is displayed.

Figure 11-3 Valuation - Linkage Details

- View the **Linked Facilities**, **Linked Collateral Pool**, and **Utilization details** by navigating to the corresponding tabs.
- Click **Next**.

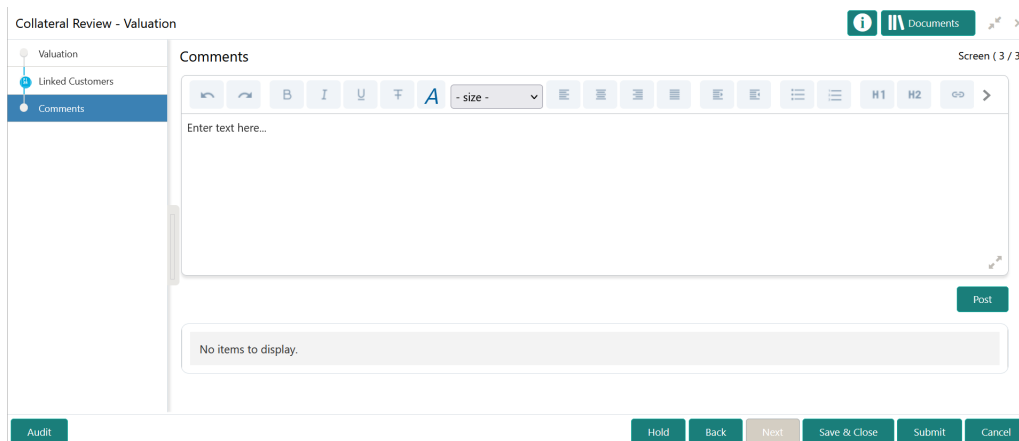
Comments

Information about the Comments data segment in the Valuation stage.

The Comments data segment allows you to post overall comments for the Valuation stage. Posting comments helps the user of next stage to better understand the application.

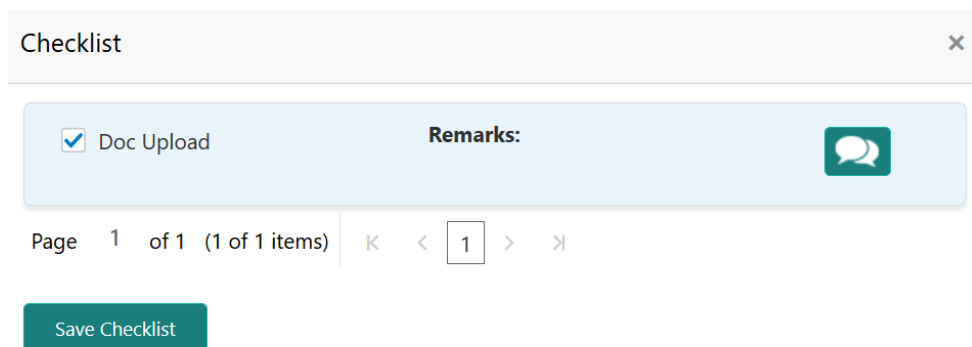
Upon clicking **Next** in the **Valuation - Linked Customers** screen, the Comments data segment is displayed.

Figure 11-4 Valuation - Comments



1. Type your comments for the Valuation stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 11-5 Checklist



* Outcome PROCEED

Submit

4. Manually verify all the checklist and enable the corresponding check box.
5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage on clicking **Submit**.

If **ADDITIONAL INFO** is selected as the **Outcome**, the application is moved back to the previous stage on clicking **Submit**.

12

Collateral Review

Collateral Review

Detailed information about the Collateral Review stage in Collateral Review process.

In this stage, the Credit Reviewer in bank reviews the following details and provides their recommendation to the Approver.

- Collateral and its documents
- Market value of the collateral
- Legal opinion from legal department
- Risk evaluation

The following data segments are available in the Collateral Review stage:

- Summary
- Collateral Review
- Linkage Details
- Comments

Summary

Information on the Summary data segment in Collateral Review stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
- Collateral Type (Property) Details
- Linked Facilities Details
- Ownership
- Seniority of Details
- Covenants
- Insurance
- Configured Stage Status

1. To launch the **Collateral Review - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The **Free Tasks** screen is displayed.

Figure 12-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & F...	Low	Collateral Perfection	APP213176446	APP213176446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Collateral Review task. The **Collateral Review - Summary** screen is displayed.

Figure 12-2 Collateral Review - Summary

Collateral Review - Summary

Customer ID: CUST1000 | Application ID: APP2247896 | Current Status: Valuation Completed | Documents: 0 | Collateral Type: Property | Collateral Category: RESIDENTIAL PROPERTY | Ownership Type: Single

Basic Information

COL212460683

Collateral Currency: USD | Agreed Collateral Value: \$100,000.00 | Exposure Type: Hypothecation

Agreed Collateral Value: \$100,000.00 | Purpose Of Collateral: Hypothecation

Available From: 2021-09-01 | Available Till: 2022-09-29 | Applicable Business: -

Shareable Across Customers: No

Property: 1 Collateral, \$1K Collateral Value

Linked Facilities Details: Pie chart showing 77% Unlinked and 23% ROADROLL.

Ownership: No data to display

Seniority of charge: 1 Position

Covenants: 0 Covenants proposed, Standard Covenants Applicable

Insurance: 2 Active Insurance

Total Percentage: 0 | Percentage Available: 100 | Complied Covenants: 0 | Breached Covenants: 0 | Total Insurance Amount: USD 12,500.00

Configured Stage Status

Risk Evaluation: Completed	Internal Legal Opinion: Not applicable	External Legal Opinion: Completed
External Valuation: Completed	External Check: Completed	Field Investigation: Completed

- View the Collateral Summary and click **Next**.

Collateral Review

Procedure to review collateral details and add recommendation.

Upon clicking **Next** in the **Collateral Review - Summary** screen, the Collateral Review data segment is displayed.

Figure 12-3 Collateral Review - Collateral Review

1. View the application details, collateral Basic Information, and collateral documents.
2. Specify all the details in the **Review Action** section.

For field level information, refer the below table.

Table 12-1 Collateral Review - Review Action - Field Description

Field	Description
Impact On Collateral Value	The system displays the Impact On Collateral Value as Increased or Decreased based on Valuation Amount .
Review Recommendation	Select the Review Recommendation from the drop down list. The options available include but are not limited to <ul style="list-style-type: none"> • Reduce Facility • Waive Additional Collateral • Additional Collateral
Valuation Amount	Specify the collateral Valuation Amount arrived in this stage.

3. After performing necessary actions in the **Collateral Review - Collateral Review** screen, click **Next**.

Linkage Details

Information on the Linkage Details data segment in the Collateral Review stage.

This data segment displays the following details for the selected collateral.

- **Linked Facilities** - Existing and proposed facilities - collateral linkage
- **Linked Collateral Pool** - Existing and proposed collateral - collateral pool linkage
- **Utilization Details** - Existing utilization from the linked collateral amount

Upon clicking **Next** in the **Collateral Review - Collateral Review** screen, the Linkage Details data segment is displayed.

Figure 12-4 Collateral Review - Linkage Details

Collateral Review - Review

Linkage Details

Summary
Collateral Review
Linkage Details
Comments

Linked Facilities Linked Collateral Pool Utilization details

Existing Linkages Details

Collateral Code	Collateral Currency	Line Code	Line Serial	Line Currency	Linked Percentage	Linked Amount
No data to display.						

Proposed Linkage Details

Collateral Code	Collateral Currency	Line Code	Line Serial	Line Currency	Linked Percentage	Linked Amount
No data to display.						

Audit Hold Back Next Save & Close Cancel

1. View the **Linked Facilities**, **Linked Collateral Pool**, and **Utilization details** by navigating to the corresponding tabs.
2. Click **Next**.

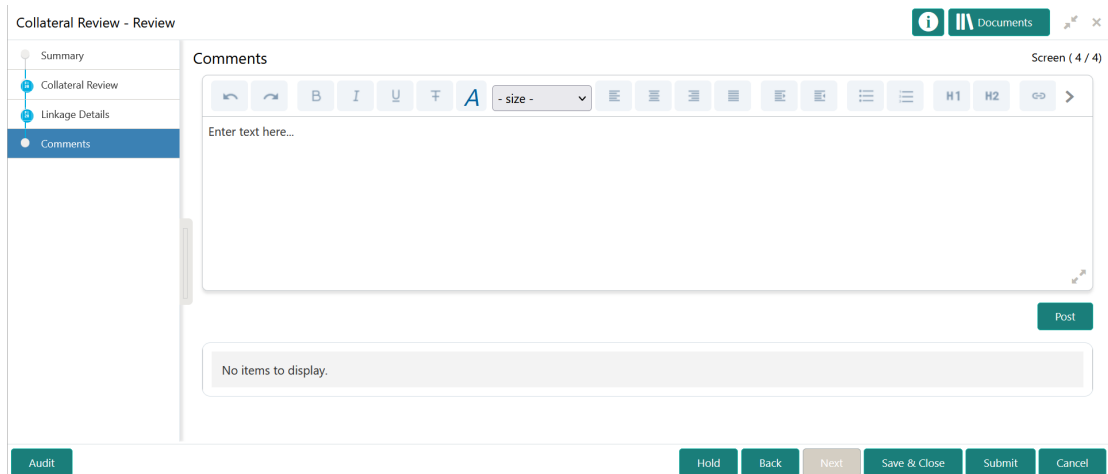
Comments

Information on the Comments data segment in the Collateral Review stage.

The Comments data segment allows you to post overall comments for the Collateral Review stage. Posting comments helps the user of next stage to better understand the application.

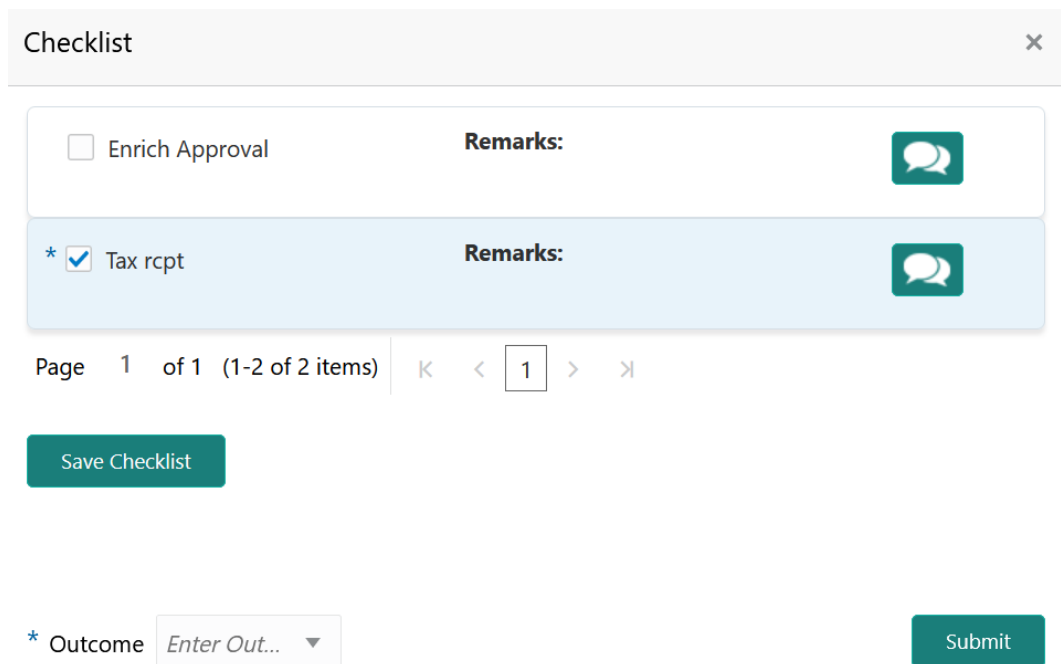
Upon clicking **Next** in the **Collateral Review - Linkage Details** screen, the Comments data segment is displayed.

Figure 12-5 Collateral Review - Comments



1. Type your comments for the Collateral Review stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 12-6 Checklist



4. Manually verify all the checklist and enable the corresponding check box.
5. Select the required **Outcome** and click **Submit**.
The options available in the drop down list are:

- PROCEED
- ADDITIONAL INFO

If **PROCEED** is selected as the **Outcome**, the application is moved to the next stage on clicking **Submit**.

If **ADDITIONAL INFO** is selected as the **Outcome**, the application is moved back to the previous stage on clicking **Submit**.

13

Collateral Approval

Collateral Approval

Detailed information about the Collateral Approval stage in Collateral Review process.

In this stage, the Credit Approver in bank reviews the collateral details along with the Legal Opinion, Risk Evaluation and Valuation details from the corresponding department and recommendation from the Collateral Review stage, and then approves/rejects the Collateral.

The following data segments are available in the Collateral Approval stage:

- Summary
- Collateral Review
- Linkage Details
- Comments

Summary

Information on the Summary data segment in Collateral Approval stage.

In the Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
 - Collateral Type (Property) Details
 - Linked Facilities Details
 - Ownership
 - Seniority of Details
 - Covenants
 - Insurance
 - Configured Stage Status
1. To launch the **Collateral Approval - Summary** screen, navigate to Tasks > Free Tasks from the left menu.

The **Free Tasks** screen is displayed.

Figure 13-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & F...	Low	Collateral Perfection	APP213176446	APP213176446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Collateral Approval task. The **Collateral Approval - Collateral Summary** screen is displayed.

Figure 13-2 Approval - Summary

Collateral Review - Approval Summary

Customer ID: CUST1000 | Application ID: APP2247899 | Current Status: Review Completed | Documents: 0 | Collateral Type: Property | Collateral Category: RESIDENTIAL PROPERTY | Ownership Type: Single

Basic Information

COL212460683

Collateral Currency: USD | Agreed Collateral Value: \$100,000.00 | Exposure Type: Hypothecation | Purpose Of Collateral: Shareable Across Customers | Available From: 2021-09-01 | Available Till: 2022-09-29 | Applicable Business: -

Property 1 Collateral \$1K Collateral Value	Linked Facilities Details Pie chart: 77% Unlinked, 23% ROADROLL...	Ownership No data to display
Seniority of charge 1 Position	Covenants 0 Covenants proposed Standard Covenants Applicable	Insurance 2 Active Insurance
0 Total Percentage 100 Percentage Available	0 Complied Covenants 0 Breached Covenants	USD 12,500.00 Total Insurance Amount

Configured Stage Status

Risk Evaluation: Completed	Internal Legal Opinion: Not applicable	External Legal Opinion: Completed
External Valuation: Completed	External Check: Completed	Field Investigation: Completed

Audit | Hold | Back | Next | Save & Close | Cancel

- View the Collateral Summary and click **Next**.

Collateral Review

Information about the Collateral Review data segment in the Approval stage.

In this data segment, the following details are displayed along with the collateral details captured in the previous stages.

- **Impact on Collateral Value** - The system displays whether the collateral value is increased or decreased
- **Review Recommendation** - The system displays the recommendation based on the revised collateral value
- **Valuation Amount** - The system displays the latest collateral valuation amount

The Credit Approver must go through the collateral details and recommendation to make final decision of approving or rejecting the collateral.

Upon clicking **Next** in the **Approval - Summary** screen, the Collateral Review data segment is displayed.

Figure 13-3 Approval - Collateral Review

The screenshot displays the 'Collateral Review - Approval' interface. On the left is a navigation menu with 'Collateral Review' selected. The main content area is titled 'Collateral Review' and shows the following details:

Customer ID	Application ID	Current Status	Documents	Collateral Type	Collateral Category	Ownership Type
CUST1000	APP2247899	Review Completed	0	Property	RESIDENTIAL PROPERTY	Single

Basic Information

COL2242073

Description1

Collateral Currency	Agreed Collateral Value	Held Collateral Value	Available From	Available Till	Applicable Business
USD	\$100,000.00		Jan 3, 2022	Jan 3, 2022	LT_Lending
Exposure Type	Charge Type	Purpose Of Collateral	Shareable Across		
-	Pledge	New Facility	Customers		
			No		

Approval

Impact On Collateral Value	Review Recommendation	Valuation Amount
Increased	ADFY	USD4,800,000.00

At the bottom, there are buttons for 'Audit', 'Hold', 'Back', 'Next', 'Save & Close', and 'Cancel'.

After viewing the collateral details and recommendation, click **Next**.

Linkage Details

Information on the Linkage Details data segment in the Approval stage.

This data segment displays the following details for the selected collateral.

- **Linked Facilities** - Existing and proposed facilities - collateral linkage
- **Linked Collateral Pool** - Existing and proposed collateral - collateral pool linkage
- **Utilization Details** - Existing utilization from the linked collateral amount

Upon clicking **Next** in the **Approval - Collateral Review** screen, the Linkage Details data segment is displayed.

Figure 13-4 Approval - Linkage Details

Collateral Review - Approval

Summary
Collateral Review
Linkage Details
Comments

Linkage Details Screen (3 / 4)

Linked Facilities Linked Collateral Pool Utilization details

Existing Linkages Details

Collateral Code	Collateral Currency	Line Code	Line Serial	Line Currency	Linked Percentage	Linked Amount
No data to display.						

Proposed Linkage Details

Collateral Code	Collateral Currency	Line Code	Line Serial	Line Currency	Linked Percentage	Linked Amount
No data to display.						

Audit Hold Back Next Save & Close Cancel

1. View the **Linked Facilities**, **Linked Collateral Pool**, and **Utilization details** by navigating to the corresponding tabs.
2. Click **Next**.

Comments

Information on the Comments data segment in the Collateral Approval stage.

The Comments data segment allows you to post overall comments for the Collateral Approval stage. Posting comments helps the user of next stage to better understand the application.

Upon clicking **Next** in the **Collateral Approval - Linkage Details** screen, the Comments data segment is displayed.

Figure 13-5 Approval - Comments

Collateral Review - Approval

Summary
Collateral Review
Linkage Details
Comments

Comments Screen (4 / 4)

Enter text here...

Post

No items to display.

Audit Hold Back Next Save & Close Submit Cancel

1. Type your comments for the Approval stage in the **Comments** text box.
2. Click **Post**.



Comments are posted and displayed below the **Comments** text box.

3. Click **Submit**.

The Checklist window is displayed.

Figure 13-6 Checklist

Checklist ×

<input type="checkbox"/> Enrich Approval	Remarks:	
* <input checked="" type="checkbox"/> Tax rcpt	Remarks:	

Page 1 of 1 (1-2 of 2 items) ⏪ < 1 > ⏩

Save Checklist

* Outcome Enter Out... ▼ Submit

4. Manually verify all the checklist and enable the corresponding check box.

5. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- Approve
- Reject

If **Approve** is selected as the **Outcome**, the application is moved to the next stage on clicking **Submit**.

If **Reject** is selected as the **Outcome**, the application is rejected on clicking **Submit**.

14

Customer Notification

Customer Notification

Detailed information about the Customer Notification stage in Collateral Review process.

In this stage, the Credit Officer reviews the collateral and its documents, generates the revised In-Principal Collateral Agreement, and sends the generated agreement to the customer.

The following stages are available in the Customer Notification stage.

- Draft Generation
- Comments

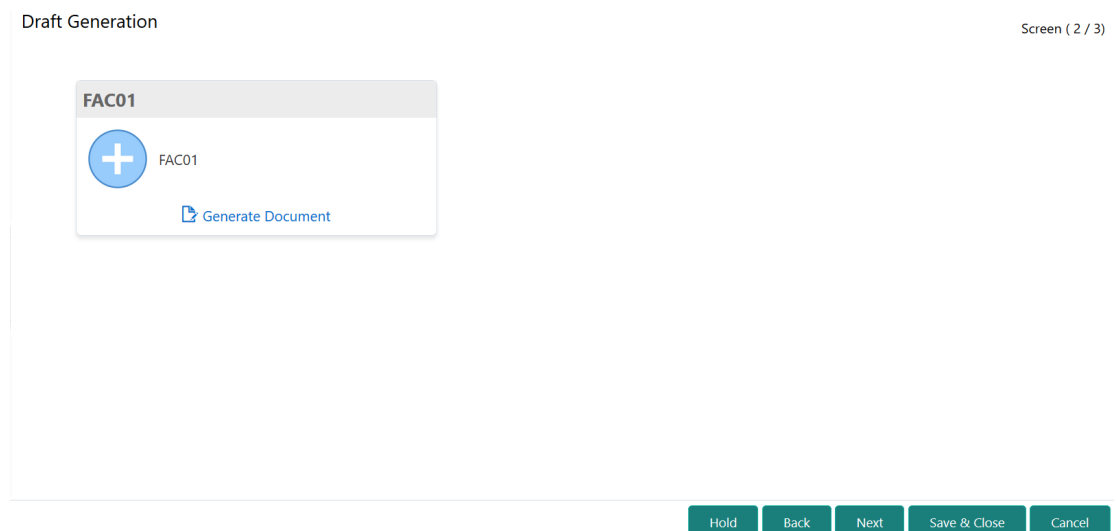
Draft Generation

Procedure to generate review draft for customer acceptance.

The Draft Generation data segment in Customer Notification stage allows you to configure customer's mail address and generate review draft for customer acceptance.

To launch the **Customer Notification - Draft Generation** screen, navigate to Tasks > Free Tasks from the left menu and click **Acquire & Edit** in the required Draft Generation task.

Figure 14-1 Draft Generation



1. Click **Generate Document**.

The **Draft Generation Details** window is displayed.

Figure 14-2 Draft Generation Details

Draft Generation Details

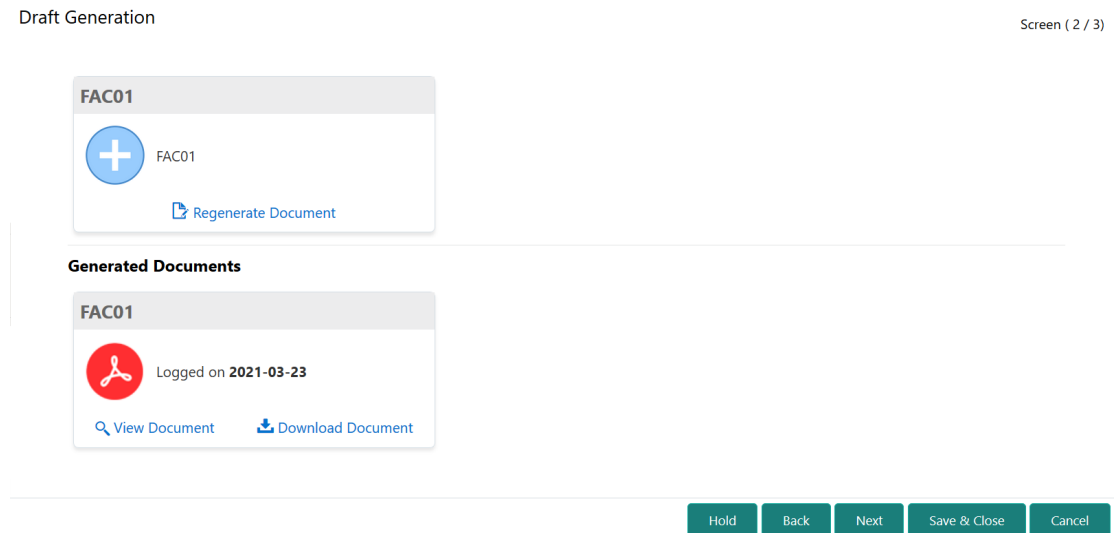
<p>Communication Type</p> <p>Email</p> <p>E-Mail CC</p> <input style="width: 90%; border: 1px solid #ccc;" type="text" value="john_doe@example.com"/>	<p>E-Mail To *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text" value="john_doe@example.com"/> <p>Subject *</p> <input style="width: 90%; border: 1px solid #ccc;" type="text" value="Proposal draft"/>
--	---

2. Specify all the details in the **Draft Generation Details** window.
For field level information, refer the below table.

Table 14-1 Draft Generation Details - Field Description

Field	Description
Communication Type	By default, the Communication Type is displayed as Email. You cannot change the Communication Type in this screen.
E-Mail To	Specify the E-mail address to which the draft document has to be sent.
E-Mail CC	Specify the E-mail address which has to be in CC of draft communication mail.
Subject	Specify the mail Subject .
Generate	Click this to send the draft document to the mail ID mentioned in E-Mail To field.
Cancel	Click this to exit the Draft Generation Details window without saving the provided information.

Once the draft document is successfully sent to the mentioned mail ID, the **Generated Documents** is displayed in the **Draft Generation** screen as shown below.

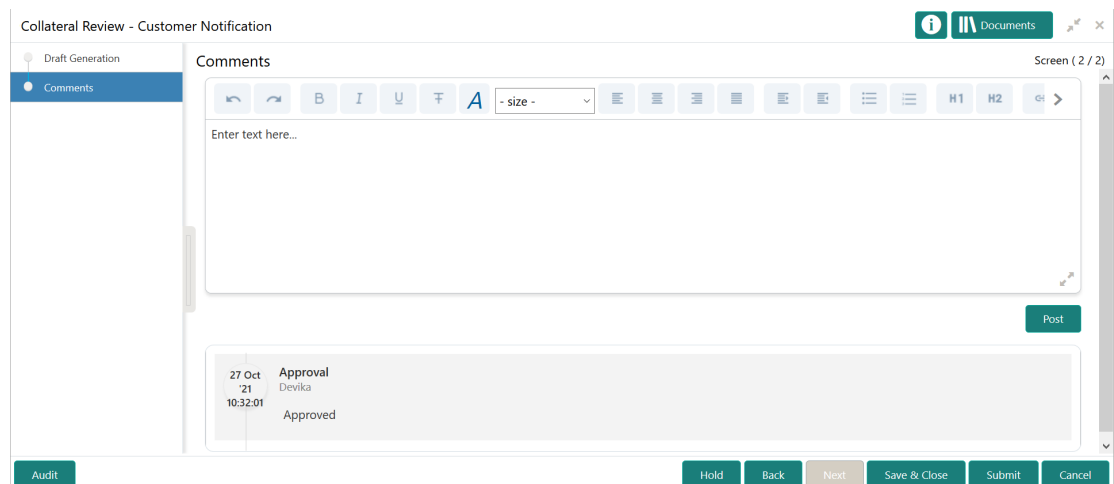
Figure 14-3 Draft Generation - Completed

3. To view the generated draft document, click **View Document**.
4. To download the generated draft document, click **Download Document**.
5. After performing necessary actions in the **Draft Generation** screen, click **Next**.

Comments

Information about the Comments data segment in Customer Notification stage.

This data segment allows to add overall comments for the Customer Notification stage. Adding comments helps the user of next stage to better understand the application.

Figure 14-4 Customer Notification - Comments

1. Type comments for the Customer Notification stage in the text box.
2. Click **Post**.
Comments are posted below the text box.

3. To go back to the previous screen and make changes, click **Back**.
4. If changes are not required, click **Submit**.
The **Checklists** window is displayed.

Figure 14-5 Customer Notification - Checklist

Checklist

Doc Upload Remarks:

Page 1 of 1 (1 of 1 items) < 1 >

Save Checklist

* Outcome PROCEED Submit

5. Manually verify all the checklist and enable corresponding checkbox.
6. Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- PROCEED
- ADDITIONAL_INFO

If the **Outcome** is selected as **PROCEED**, the Customer Notification task is completed on clicking **Submit**.

If the **Outcome** is selected as **ADDITIONAL_INFO**, the task is moved back to the Collateral Review stage on clicking **Submit**.

15

Customer Agreement

Customer Agreement

Detailed information about the Customer Agreement stage in Collateral Review process.

In this stage, you can capture the customer acceptance status once the customer has reviewed the revised In-principal Collateral Agreement and perform any of the following task based on customer acceptance.

- Send the application to Collateral Review stage
- Accept the collateral agreement on behalf of customer

The following data segments are available in the Customer Agreement stage.

- Customer Acceptance
- Comments

Customer Acceptance

Information about the Customer Acceptance data segment in Customer Agreement stage.

In this data segment, you can download and view the collateral valuation documents sent for customer acceptance in previous stage.

1. To launch the **Customer Agreement - Customer Acceptance** screen, navigate to Tasks > Free Tasks from the left menu.

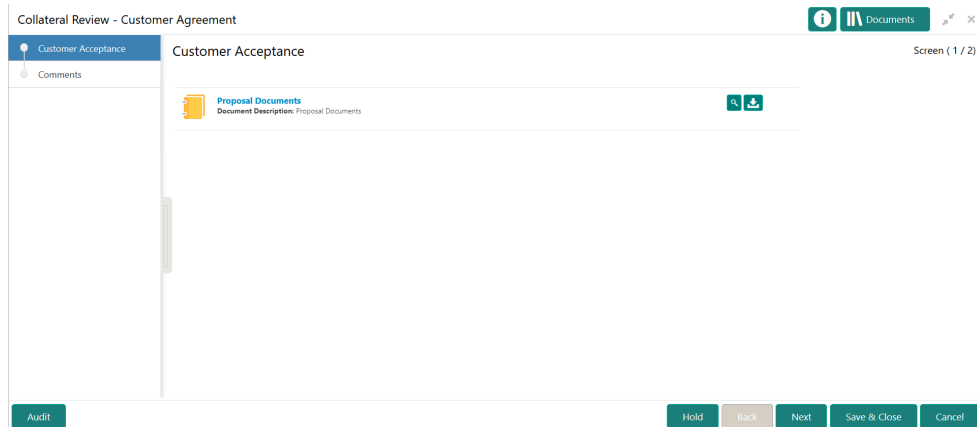
The **Free Tasks** screen is displayed.

Figure 15-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
<input type="checkbox"/> Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
<input type="checkbox"/> Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
<input type="checkbox"/> Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
<input type="checkbox"/> Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
<input type="checkbox"/> Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
<input type="checkbox"/> Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
<input type="checkbox"/> Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
<input type="checkbox"/> Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
<input type="checkbox"/> Acquire & F...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

2. **Acquire & Edit** the required Customer Acceptance task.

Figure 15-2 Customer Agreement - Customer Acceptance



3. To download the collateral valuation document, click the download icon.
4. To go to the next data segment, click **Next**.

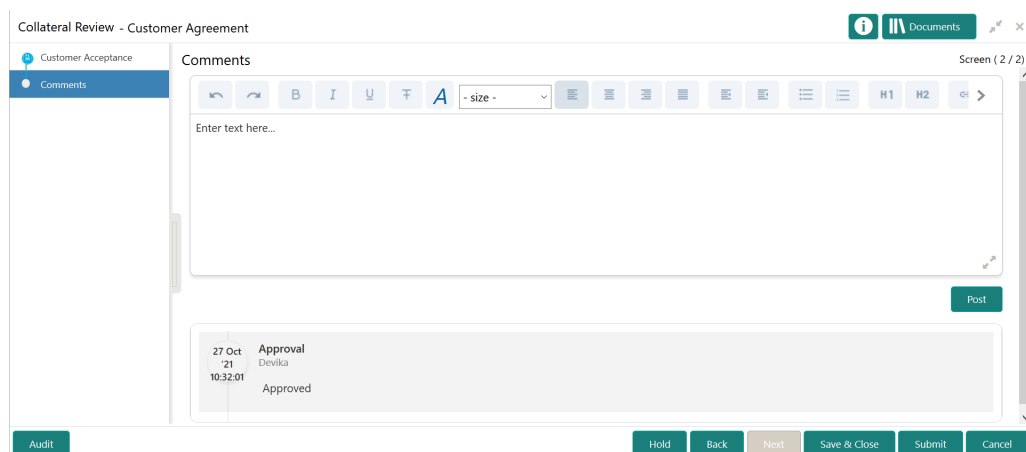
Comments

Information about the Comments data segment in Customer Agreement stage.

This data segment allows you to add overall comments for the Customer Agreement stage.

Upon clicking **Next** in the **Customer Agreement - Customer Acceptance** screen, the Comments data segment is displayed.

Figure 15-3 Customer Agreement - Comments



1. Type comments for the Customer Agreement stage in the text box.
2. Click **Post**.
Comments are posted below the text box.

- To go back to the previous screen and make changes, click **Back**.
- If changes are not required, click **Submit**.
The **Checklists** window is displayed.

Figure 15-4 Customer Agreement - Checklist

Checklist

Doc Upload Remarks:

Page 1 of 1 (1 of 1 items) < > 1 >

Save Checklist

* Outcome Submit

- Manually verify all the checklist and enable corresponding checkbox.
- Select the required **Outcome** and click **Submit**.

The options available in the drop down list are:

- ACCEPT
- ADDITIONAL_INFO
- REJECT

If the **Outcome** is selected as **ACCEPT**, the Collateral Review process is completed on clicking **Submit**.

If the **Outcome** is selected as **ADDITIONAL_INFO**, the task is moved back to the Customer Notification stage on clicking **Submit**.

If the **Outcome** is selected as **REJECT**, the Collateral Review application is rejected.

16

Safekeeping

Safekeeping

Detailed information about the Safekeeping stage in Collateral Review process.

In this stage, the Document Handling Officer must select the list of document to be sent for External Safekeeping and Internal Safekeeping, and capture the collateral safekeeping details.

The following data segments are available in the Safekeeping stage:

- Collateral Summary
- Collateral Safekeeping
- Comments

Collateral Summary

Information on the Collateral Summary data segment in Safekeeping stage.

In the Collateral Summary data segment, the following collateral details captured in the previous stages are displayed.

- Basic Information
 - Collateral Type (Property) Details
 - Linked Facilities Details
 - Ownership
 - Seniority of Details
 - Covenants
 - Insurance
 - Configured Stage Status
1. To launch the **Safekeeping - Collateral Summary** screen, navigate to Tasks > Free Tasks from the left menu.
The **Free Tasks** screen is displayed.

Figure 16-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & F...	Low	Collateral Perfection	APP213126446	APP213126446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Safekeeping task. The **Safekeeping - Collateral Summary** screen is displayed.

Figure 16-2 Safekeeping - Collateral Summary

Collateral Summary

Customer ID: 003177 | Application ID: APP213366792 | Current Status: AwaitingRegistration Completed | Documents: 0 | Collateral Type: Property | Collateral Category: Residential Property | Ownership Type: Single

Basic Information

213360047850

Collateral Currency: USD | Agreed Collateral Value: \$50,000.00 | Exposure Type: Hypothecation

Agreed Collateral Value: \$50,000.00 | Purpose Of Collateral: New Facility | Shareable Across Customers: No

Available From: 2021-12-01 | Available Till: 2022-12-31 | Applicable Business: -

Property: 1 Collateral, \$50K Collateral Value

Linked Facilities Details: 77% Unlinked, 23% ROADROLL...

Ownership: 100%

Seniority of charge: 1 Position

Covenants: 0 Covenants proposed, Standard Covenants Applicable

Insurance: 0 Active Insurance

Total Percentage: 0 | Percentage Available: 100 | Complied Covenants: 0 | Breached Covenants: 0 | Total Insurance Amount: USD 0.00

Configured Stage Status

Risk Evaluation: In Progress | Internal Legal Opinion: Not applicable | External Legal Opinion: In Progress

External Valuation: In Progress | External Check: In Progress | Field Investigation: In Progress

- View the Collateral Summary and click **Next**.

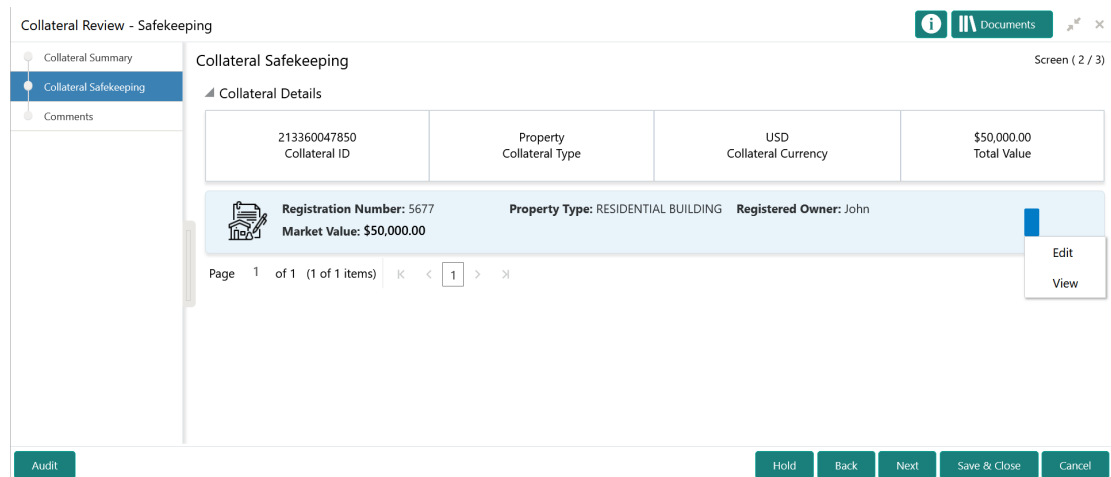
Collateral Safekeeping

Procedure to add collateral safekeeping details.

Collateral Safekeeping details captured in the Collateral Perfection process are displayed in this data segment, you can add new safekeeping details or modify the existing record, if required.

Upon clicking **Next** in the **Safekeeping - Collateral Summary** screen, the Collateral Safekeeping data segment is displayed.

Figure 16-3 Safekeeping - Collateral Safekeeping

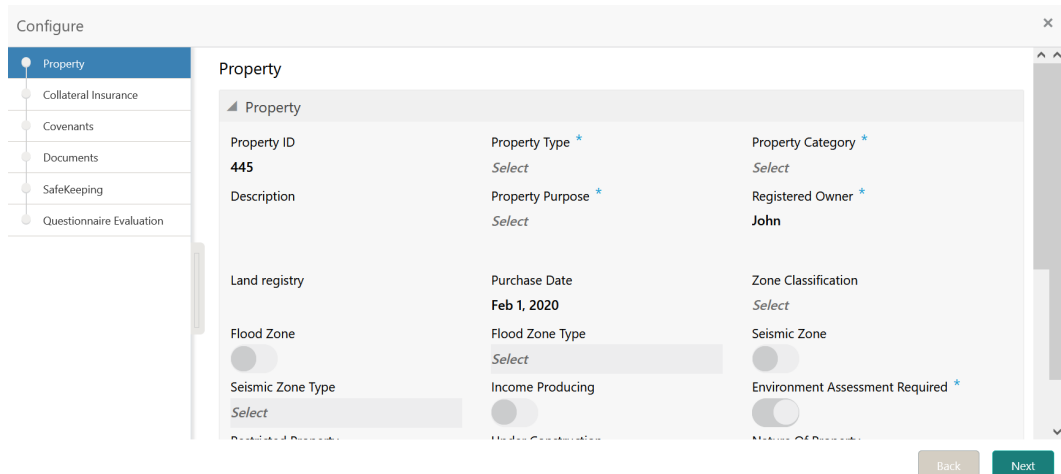


To capture safekeeping details for the collateral:

1. Click the action icon in the collateral record and select **Edit**.

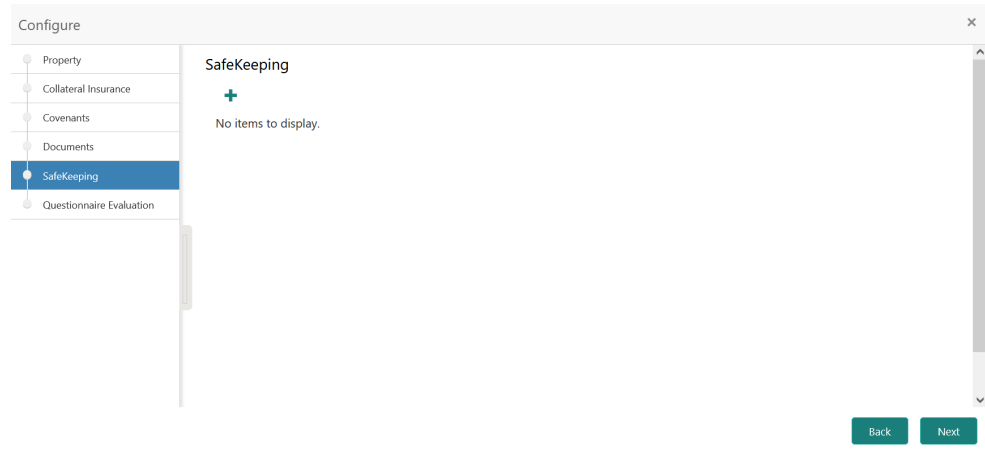
The **Safekeeping - Configure - Collateral Type** screen is displayed.

Figure 16-4 Safekeeping - Configure - Collateral Type



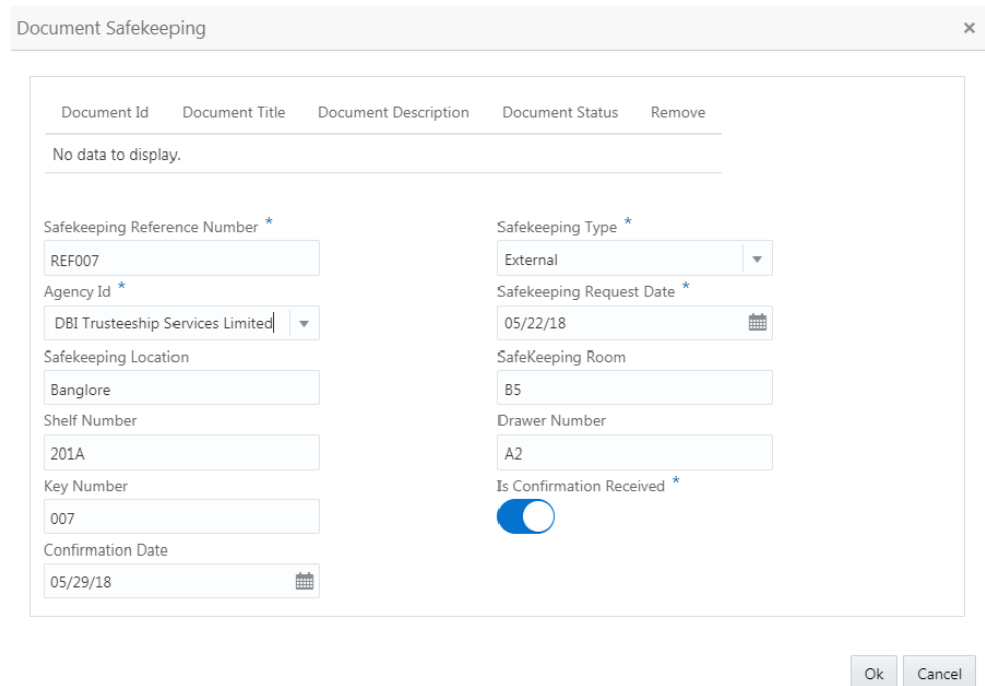
- Click **Next** and navigate to the **Safekeeping** menu.

Figure 16-5 Safekeeping - Configure - Safekeeping



- Click the add icon in the **Safekeeping - Configure - Safekeeping** screen. The **Document Safekeeping** window is displayed.

Figure 16-6 Document Safekeeping



- Select the documents for safekeeping in the above screen.
- Capture the document safekeeping details.
For field level explanation, refer the below table.

Table 16-1 Document Safekeeping - Field Description

Field	Description
Safekeeping Reference Number	Specify the Safekeeping Reference Number .
Safekeeping Type	Select the Safekeeping Type from the drop down list. The options available are: <ul style="list-style-type: none"> • Internal • External
Agency Id	Specify the Agency Id , if External is selected as the Safekeeping Type .
Safekeeping Request Date	Specify the Safekeeping Request Date .
Safekeeping Location	Specify the Safekeeping Location .
Safekeeping Room	Specify the Safekeeping Room detail.
Shelf Number	Specify the Shelf Number for collateral safekeeping.
Drawer Number	Specify the Drawer Number for collateral safekeeping.
Key Number	Specify the Key Number for collateral safekeeping.
Is Confirmation Received	Enable this flag, if confirmation is received for collateral safekeeping.
Confirmation Date	Specify the safekeeping Confirmation Date .

6. Click **OK** in the **Document Safekeeping** window.

The document safekeeping details are added and displayed in the **Safekeeping - Configure Safekeeping** screen.

You can **Edit**, **View**, or **Delete** the added safekeeping detail by clicking the action icon and selecting the required option.

7. After capturing safekeeping details, click **Next** and then click **Submit**.

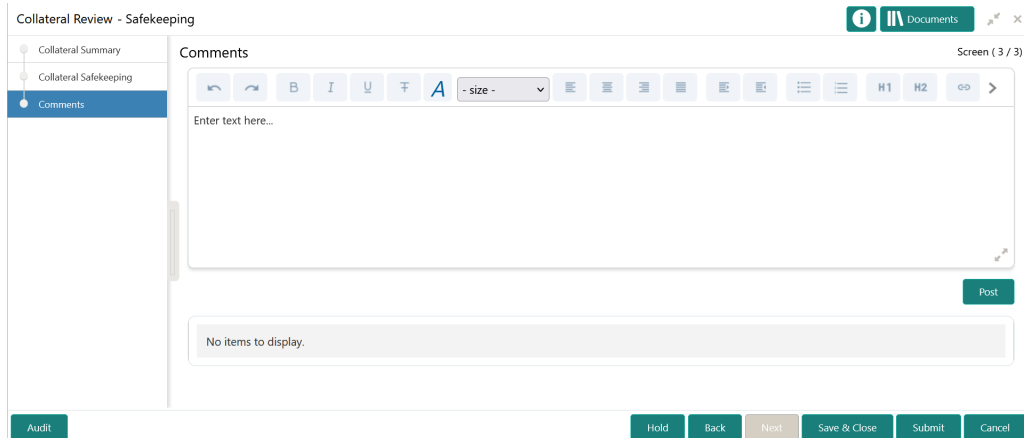
Comments

Information on the Comments data segment in the Safekeeping stage.

The Comments data segment allows you to post overall comments for the Safekeeping stage.

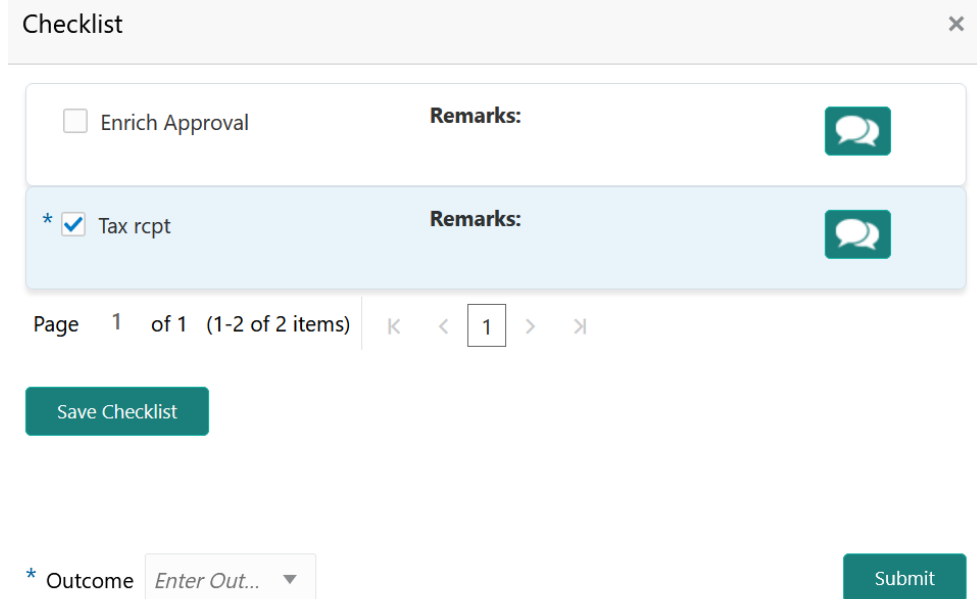
Upon clicking **Next** in the **Safekeeping - Collateral Safekeeping** screen, the Comments data segment is displayed.

Figure 16-7 Safekeeping - Comments



1. Type your comments for the Safekeeping stage in the **Comments** text box.
2. Click **Post**.
Comments are posted and displayed below the **Comments** text box.
3. Click **Submit**.
The Checklist window is displayed.

Figure 16-8 Checklist



4. Manually verify all the checklist and enable the corresponding check box.
5. Select the **Outcome** as **Proceed**.
6. Click **Submit**.

The Collateral Review details are handed off to the Back office System (OBELCM) and the process is completed. In case of any failure in handoff, the system

generates Handoff - Manual Retry task and lists in the Free Task queue. You must fix the handoff errors and retry the handoff.

17

Handoff - Manual Retry

Handoff - Manual Retry

Detailed information about the Manual Retry stage in Collateral Review process.

Collateral review details are automatically handed off to the back office system on submitting the last stage task. In case of any failure, the system generates the Manual Retry task and lists in the Free Tasks queue. The user must edit the task and fix all the handoff errors before submitting the task.

Collateral Summary

Information on the Collateral Summary data segment in Manual Retry stage.

In the Collateral Summary data segment, the following collateral details captured in the previous stages / perfection process are displayed.

- Basic Information
 - Collateral Type (Property) Details
 - Linked Facilities Details
 - Ownership
 - Seniority of Details
 - Covenants
 - Insurance
 - Configured Stage Status
1. To launch the **Manual Retry - Collateral summary** screen, navigate to Tasks > Free Tasks from the left menu.
The **Free Tasks** screen is displayed.

Figure 17-1 Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date
Acquire & E...	Medium	Collateral Review	APP213206593	APP213206593	DataEnrichment	21-11-16
Acquire & E...	Medium	Collateral Insurance	APP213206587	APP213206587	Initiation	21-11-16
Acquire & E...	High	Collateral Perfection	APP213206581	APP213206581	Enrichment	18-04-01
Acquire & E...	Low	Collateral Perfection	APP12312323	APP12312323	Initiation	
Acquire & E...	Low	Collateral Perfection	APP213196570	APP213196570	Enrichment	20-02-15
Acquire & E...	Low	Collateral Evaluation	APP213166538	APP213166538	Enrichment	21-11-04
Acquire & E...	Low	Collateral Perfection	APP213166533	APP213166533	Enrichment	18-04-13
Acquire & E...	Low	Collateral Perfection	APP213156526	APP213156526	Manual Retry	21-11-04
Acquire & E...	Medium	Collateral Perfection	APP213156519	APP213156519	Enrichment	21-11-11
Acquire & E...	Low	Collateral Perfection	APP213156517	APP213156517	Manual Retry	21-11-05
Acquire & E...	Low	Collateral Perfection	APP213156516	APP213156516	Enrichment	21-11-11
Acquire & E...	Medium	Collateral Insurance	APP213146490	APP213146490	Initiation	21-11-10
Acquire & E...	Low	Collateral Evaluation	APP213146486	APP213146486	Initiation	21-11-02
Acquire & F...	Low	Collateral Perfection	APP213176446	APP213176446	Enrichment	21-11-04

- Click **Acquire & Edit** in the required Manual Retry task. The **Manual Retry - Collateral Summary** screen is displayed.

Figure 17-2 Manual Retry - Collateral Summary

Collateral Summary

Customer ID: CUST1000 | Application ID: APP2247899 | Current Status: Approval Completed | Documents: 0 | Collateral Type: Property | Collateral Category: RESIDENTIAL PROPERTY | Ownership Type: Single

Basic Information

COL212460683

Collateral Currency: USD | Agreed Collateral Value: \$100,000.00 | Exposure Type: Hypothecation | Purpose Of Collateral: Shareable Across Customers | Available From: 2021-09-01 | Available Till: 2022-09-29 | Applicable Business: -

Property	Linked Facilities Details	Ownership
1 Collateral \$1K Collateral Value		No data to display
Seniority of charge	Covenants	Insurance
1 Position	0 Covenants proposed Standard Covenants Applicable	2 Active Insurance
0 Total Percentage 100 Percentage Available	0 Complied Covenants 0 Breached Covenants	USD 12,500.00 Total Insurance Amount

Configured Stage Status

Risk Evaluation: Completed	Internal Legal Opinion: Not applicable	External Legal Opinion: Completed
External Valuation: Completed	External Check: Completed	Field Investigation: Completed

Audit | Hold | Back | Next | Save & Close | Cancel

- View the Collateral Summary and click **Next**.

Collateral Handoff Errors

Information on the Collateral Handoff Errors data segment in the Manual Retry stage.

This data segment displays the handoff error details such as Entity ID, Entity Type, Error Code, and Error Message for taking necessary action.

Upon clicking **Next** in the **Manual Retry - Collateral Summary** screen, the Collateral Handoff Errors data segment is displayed.

Figure 17-3 Manual Retry - Collateral Handoff Errors

Collateral Review - Manual Retry

Collateral Handoff Errors

Hand-Off Error Details

Entity ID	Entity Type	Error Code	Error Message
COL2242073	Collateral	EL-COLL-65	when Haircut Decrease flag is disabled.
COL2242073	Collateral	EL-COLL-72	Haircut variance is not defined for the selected category.
COL2242073	Collateral	EL-COLL-69	Haircut Schedules cannot be maintained when Haircut Modify is Disabled.
COL2242073	Collateral	EL-COLL-63	Haircut value cannot be reduced
COL2242073	Collateral	EL-COLL-71	Haircut value defined for 03-Jan-22 cannot be modified when Haircut modify flag is disabled.
COL2242073	Collateral	EL-COLL-62	Haircut value cannot be modified when Haircut Modify flag is disabled.
COL2242073	Collateral	EL-COLL-65	Haircut value defined for 03-Jan-22 cannot be reduced when Haircut decrease flag is disabled.

Audit

Hold Back Next Save & Close Cancel

1. View the **Hand-off Error Details**.
2. Click **Next**.

Basic Info

Information on the Basic Info data segment in Manual Retry stage.

This data segment displays review and basic collateral details captured as part of review initiation. In case there is handoff error in this screen, you must fix it before proceeding to the next data segment.

Upon clicking **Next** in the **Manual Retry - Collateral Handoff Errors** screen, the Basic Info data segment is displayed.

Figure 17-4 Manual Retry - Basic Info

1. Modify the necessary details.

 **Note:**

For information on fields in the Basic Info data segment, refer **Review Initiation** topic in the **Data Enrichment** chapter.

2. After performing necessary actions in the **Manual Retry - Basic Info** screen, click **Next**.

Property

Information on the Property data segment in Manual Retry stage.

This data segment allows to modify collateral details added in the previous stages/process. In case there is handoff error in this screen, you must fix it before proceeding to the next data segment.

Upon clicking **Next** in the **Manual Retry - Basic Info** screen, the Collateral Type data segment is displayed based on the collateral selected for review.

Figure 17-5 Manual Retry - Property

The screenshot displays the 'Collateral Review - Manual Retry' interface. On the left is a navigation pane with options: Collateral Summary, Collateral Handoff Errors, Basic Info, Property (selected), and Comments. The main area is titled 'Property' and shows 'Screen (4 / 5)'. Under 'Collateral Details', a table lists the following information:

COL2242073 Collateral ID	Property Collateral Type	USD Collateral Currency	\$10,000.00 Total Value
-----------------------------	-----------------------------	----------------------------	----------------------------

Below the table is a plus sign icon. A list of records is shown with the following details: **Registration Number:** REGN9000121, **Property Type:** COMMERCIAL BUILDING, **Registered Owner:** REGN9000111, and **Market Value:** \$10,000.00. A pagination bar indicates 'Page 1 of 1 (1 of 1 items)'. A context menu is open over the record, showing 'Edit', 'View', and 'Delete' options. At the bottom, there are buttons for 'Audit', 'Hold', 'Back', 'Next', 'Save & Close', and 'Cancel'.

To modify the collateral details, click the action icon in the collateral record and select **Edit**. The **Enrichment - Configure - Property** screen is displayed.

Figure 17-6 Enrichment - Configure - Property

Configure
✕

- Property
- Collateral Insurance
- Covenants
- Documents

Property

Property ID

Description

Land registry

Flood Zone

Seismic Zone Type

Restricted Property

Property Status

Registration Date

Property Type *

Property Purpose *

Purchase Date

Flood Zone Type

Income Producing

Under Construction

Wall Material

Property Value

Property Category *

Registered Owner *

Zone Classification

Seismic Zone

Environment Assessment Required *

Nature Of Property

Roof Type

Adverse Comments

▶ Property Location

▶ Currency Details

▶ Property Dimension

▶ Property Valuation Details

▶ Property Contact Details

**Note:**

For detailed information on **Property**, **Collateral Insurance**, **Covenants**, and **Documents** menus, refer **Property** topic in **Data Enrichment** chapter.

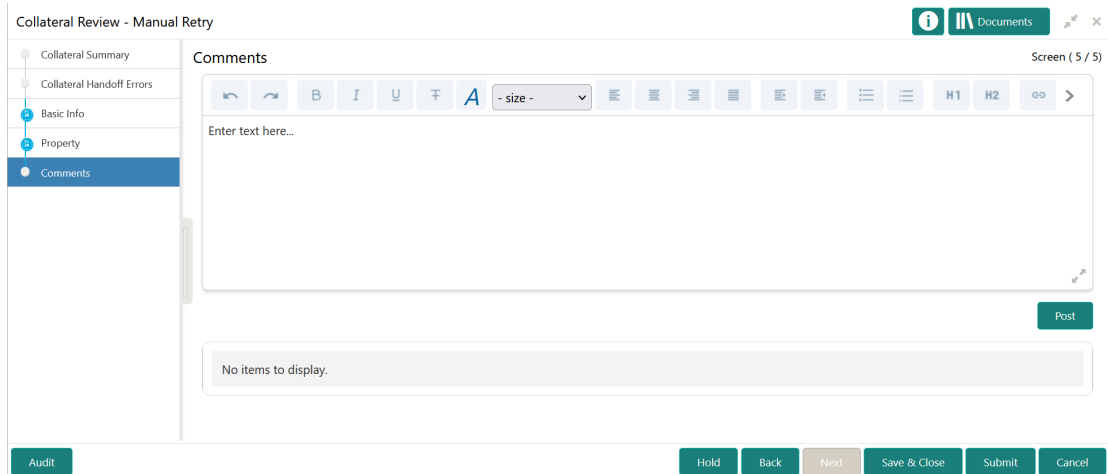
Comments

Information on the Comments data segment in the Manual Retry stage.

The Comments data segment allows you to post your overall comments for the Manual Retry stage.

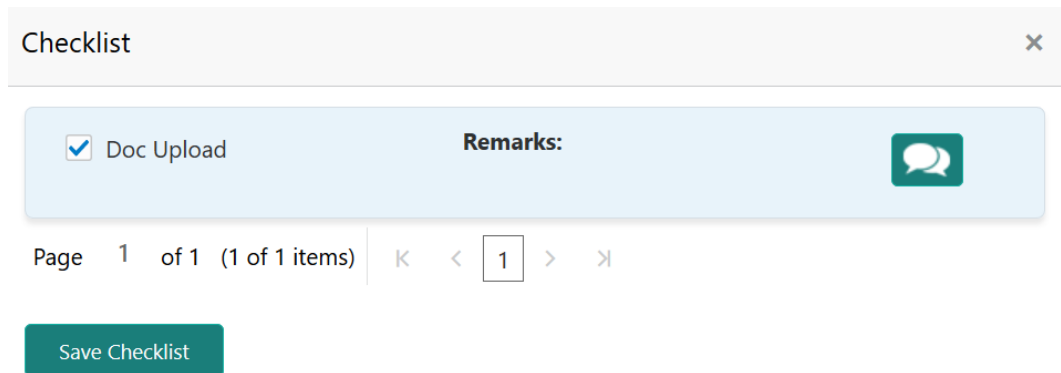
Upon clicking **Next** in the **Manual Retry - Property** screen, the Comments data segment is displayed.

Figure 17-7 Manual Retry - Comments



1. Type your comments for the Manual Retry stage in the **Comments** text box.
2. Click **Post**.
Comments are posted below the **Comments** text box.
3. To manually handoff the review details, click **Submit**.
The **Checklist** window is displayed.

Figure 17-8 Enrichment - Checklist



* Outcome PROCEED ▼

Submit

 **Note:**

Checklist can be configured for each stage of a process in Business Process Maintenance screen. Refer **Credit Facilities Process Maintenance User Guide** for more information.

4. Manually verify all the checklist and enable the corresponding check box.
5. Select the **Outcome** as **PROCEED** and click **Submit**.
Review details are handed off to the back office system.

 **Note:**

Manual Retry task is generated until successful hand off of review details. You must carefully view the error details and fix the handoff errors for successful hand off.